ESET Tech Center

How do I uninstall ESET Virtualization Security?

Ondersteuning | ESET Nederland - 2017-11-06 - Reacties (0) - ESET Virtual Security

https://support.eset.com/kb5888

I. Deactivate virtual machines in ESET Remote Administrator (ERA)
II. Remove ESET Virtualization Security (EVS)
III. Turn off vAgent Host
IV. Delete virtual machines

I. Deactivate virtual machines in ESET Remote Administrator (ERA)

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. How do I open ERA Web Console?

2. Click **Computers**, select the group where the applicable virtual machines are located (if you are not sure, select **All**) and select the check box next to **Subgroups**.

Figure 1-1

Click the image to view larger in new window

3. Select the applicable virtual machines and click **Computers** → **Deactivate Products**. Licenses for the deactivated machines now display as inactive in ESET License Administrator.

Figure 1-2

Click the image to view larger in new window

II. Remove ESET Virtualization Security (EVS)

1. Open vSphere in your web browser and log in. Click **Hosts and Clusters**.



Figure 2-1

Click the image to view larger in new window

2. Select the ESET Virtualization Security appliance and click **Launch Remote Console**.



Figure 2-2

Click the image to view larger in new window

3. Press **Enter**.



Figure 2-3

Click the image to view larger in new window

4. Press the down arrow to select **vShield registration** and press **Enter**.



Figure 2-4

Click the image to view larger in new window

5. Type your vShield username and password into the applicable fields, press **Tab** to select **Unregister** and then press **Enter**. The ESET Virtualization Security appliance is no longer registered in vShield.



Figure 2-5

Click the image to view larger in new window

III. Turn off vAgent Host

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. How do I open ERA Web Console?

2. Click **Computers** and select the group where your vAgent Host is located (if you are not sure, select **All**).



Figure 3-1

Click the image to view larger in new window

3. In the **Computer Name** drop-down menu, select **Virtual Agent Host** and select the check box next to **Subgroups**.

Figure 3-2

Click the image to view larger in new window

4. Select the applicable vAgent Host machine and click **Tasks → New task**.

Figure 3-3

Click the image to view larger in new window

5. In the **Name** field, type a name for your new task. In the **Task** drop-down menu, select **Stop Managing (Uninstall ERA Agent)** and click **Finish**. The vAgent Host is removed and no longer managed by ERA.

Figure 3-4

Click the image to view larger in new window

IV. Delete virtual machines

1. Open vSphere in your web browser and log in. Click **Hosts and Clusters**.

Figure 4-1

Click the image to view larger in new window

2. Select the applicable virtual machine and click **Actions → Delete from Disk**. The virtual machine is removed from the host.

Figure 4-2

Click the image to view larger in new window

Tags

ERA 6.x

Virtualization Security