

# ESET Tech Center

Kennisbank > Legacy > Is my ESET product supported? ESET End of Life policy (Business products)

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## Is my ESET product supported? ESET End of Life policy (Business products)

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<https://support.eset.com/kb3592>

### Issue

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You do not know whether your product is supported or up-to-date

List of supported and no longer supported ESET products

ESET End of Life Policy described for business products

 [Click here to see ESET End of Life policy for Home products](#)

### Solution

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Click the name of your product below to see the current level of support offered by ESET. [Click here to see descriptions of the different levels of support.](#)

[ESET Endpoint Antivirus](#)

[ESET Endpoint Security](#)

[ESET NOD32 Antivirus Business Edition](#)

[ESET Smart Security Business Edition](#)

[ESET Mail Security for Microsoft Exchange Server](#)

[ESET File Security for Microsoft Windows Server](#)

[ESET Mail Security for IBM Domino](#) (formerly Lotus Domino)

[ESET NOD32 Antivirus for Lotus Domino](#)

[ESET Security for Kerio](#)

[ESET Security for Microsoft Sharepoint Server](#)

[ESET Endpoint Antivirus for Mac](#)

[ESET Endpoint Security for Mac](#)

[ESET NOD32 Antivirus Business Edition for Mac OS X](#)

[ESET Mobile Security Business Edition for Symbian](#)

[ESET Mobile Security Business Edition for Windows Mobile](#)  
[ESET Endpoint Security for Android](#)  
[ESET NOD32 Antivirus Business Edition for Linux Desktop](#)  
[ESET File/Mail/Gateway Security For Linux/BSD/Solaris](#)  
[ESET Virtualization Security for VMware vShield](#)  
[ESET Virtualization Security for VMware NSX](#)  
[ESET Secure Authentication](#)  
[ESET Shared Local Cache](#)  
[ESET Remote Administrator](#)

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## **Support throughout product lifecycle**

The support of a major release product starts with general availability (GA) and typically goes through these stages:

1. Full Support
2. Limited Support
3. Basic Support

When a new major release product becomes generally available, the previous major release product is switched from Full Support to Limited support. The Limited Support phase lasts until a second successor product becomes generally available. The original product then transitions to the final phase - Basic Support. At the end of the Basic Support stage, the project will reach its End of Life. Please note that this article outlines the standard process. Extended support may be available on case-by-case basis.

### **Full Support**

- Availability of regular virus signature database updates and module updates
- Support for new operating systems and new versions of operating systems
- Confirmed problems and vulnerabilities addressed with patches and Service Releases
- technical support is available

Limited Support	<ul style="list-style-type: none"> <li>• Availability of regular virus signature database updates and module updates</li> <li>• Severe problems, such as when the product or its main functionality is not working or is causing an instability of the system or contains a major vulnerability, addressed with patches and Service Releases</li> <li>• technical support is available but not all bugs will be fixed</li> <li>• No support of new versions of operating systems</li> </ul>
Basic Support	<ul style="list-style-type: none"> <li>• Availability of regular virus signature database updates</li> <li>• Availability of module updates is not guaranteed</li> <li>• Product is no longer available for download from ESET download servers</li> <li>• technical support is no longer available, no bugs will be fixed</li> </ul>
End of Life	<ul style="list-style-type: none"> <li>• Regular virus signature database updates may continue but are not guaranteed.</li> <li>• No technical support or patches are available for this version. Basic Support may continue but is not guaranteed.</li> </ul>

<b>Version</b>	Major release of a specific family of one of the ESET products.
<b>Release Date</b>	Date when the major family (Version) of an ESET product became generally available.
<b>Latest Build</b>	Newest build number of a specific ESET product.
<b>Updated</b>	Release date for Latest Build of a specific ESET product (blank if not available or similar as Release Date).
<b>Status</b>	Level of support currently provided.
<b>Next Status</b>	Expected next level of support.
<b>Expected EOL</b>	Expected End of Life.

## ESET Endpoint Antivirus

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
6	25-Feb-15	6.6.2064.0	22-Nov-17	Full Support	Limited Support	TBA
5	29-May-12	5.0.2271.1	17-May-17	Limited Support	Basic Support	Dec 2020

## ESET Endpoint Security

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
6	25-Feb-15	6.6.2064.0	22-Nov-17	Full Support	Limited Support	TBA
5	29-May-12	5.0.2271.0	9-May-17	Limited Support	Basic Support	Dec 2020

## ESET NOD32 Antivirus Business Edition

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
4	2-Mar-09	4.2.76.0	12-Jan-12	Basic Support	End of Life	Dec 2018*
3	5-Nov-07	3.0.695.0		Basic Support	End of Life	Mar 2018

\* This is a general End of Life date, specific exceptions might apply for specific markets.

### **ESET Smart Security Business Edition**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
4	2-Mar-09	4.2.76.0	12-Jan-12	Basic Support	End of Life	Mar 2018*
3	5-Nov-07	3.0.695.0		Basic Support	End of Life	Mar 2018

\* Antispam feature will stop working, virus signature updates will be provided until December 2018

### **ESET Mail Security for Microsoft Exchange Server**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
6.5	28-Feb-17	6.5.10019.0	28-Nov-17	Full Support	Limited Support	TBA
6.4	7-Sep-16	6.4.10011.0	30-Nov-16	Full Support	Limited Support	TBA
6.3	21-Jan-16	6.3.10005.0	22-Mar-16	Limited Support	Basic Support	TBA
6.2	3-Sep-15	6.2.12012.0	20-Oct-15	Limited Support	Basic Support	TBA
5	N/A	N/A	N/A	N/A	N/A	N/A
4.5	26-Mar-13	4.5.10022.0	6-Jun-14	Basic Support	End of Life	Mar 2018
4.3	31-Mar-11	4.3.10016		Basic Support	End of Life	Mar 2018
4.2	10-Mar-10	4.2.10012		Basic Support	End of Life	Mar 2018

### **ESET File Security for Microsoft Windows Server**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
6.5	28-Feb-17	6.5.12013.0	16-Nov-17	Full Support	Limited Support	TBA
6.4	7-Sep-16	6.4.12004.0	30-Nov-16	Full Support	Limited Support	TBA
6.3	2-Mar-16	6.3.12006.0	19-May-16	Limited Support	Basic Support	TBA
6.2	25-Feb-15	6.2.12007.0	3-Sep-15	Limited Support	Basic Support	TBA
6.0	11-Dec-14	6.0.12035.0		Limited Support	Basic Support	TBA
5	N/A	N/A	N/A	N/A	N/A	N/A
4.5	7-Feb-12	4.5.12017.0	5-Aug-15	Basic Support	End of Life	Dec 2018
4.3	18-Oct-11	4.3.12014		Basic Support	End of Life	Dec 2018

### **ESET Mail Security for IBM Domino**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
6.5	28-Feb-17	6.5.14020.0	28-Nov-17	Full Support	Limited Support	TBA
6.4	7-Sep-16	6.4.14024.0	30-Nov-16	Full Support	Limited Support	TBA
5	N/A	N/A	N/A	N/A	N/A	N/A
4.5	29-May-12	4.5.14059.0	15-Mar-16	Basic Support	End of Life	Mar 2018

### **ESET NOD32 Antivirus for Lotus Domino**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
2	24-Jun-05	2006.8.2.0		End of Life	End of Life	N/A

### **ESET Security for Kerio**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
6.5	29-May-17	6.5.16005.0	25-May-17	Full Support	Limited Support	TBA

5	N/A	N/A	N/A	N/A	N/A	N/A
4.5	6-Nov-13	4.5.16009.0	17-May-16	Limited Support	Basic Support	Dec 2018

## **ESET Security for Microsoft Sharepoint Server**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
6.5	28-Feb-17	6.5.15013.0	21-Nov-17	Full Support	Limited Support	TBA
6.4	7-Sep-16	6.4.15015.0	30-Nov-16	Full Support	Limited Support	TBA
4.5	12-Jun-13	4.5.15024.0	22-Jul-15	Limited Support	Basic Support	Dec 2018

## **ESET Endpoint Antivirus for Mac**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
6	25-Feb-15	6.5.432.1	25-Sep-17	Full Support	Limited Support	TBA

## **ESET Endpoint Security for Mac**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
6.4	30-Mar-2017	6.5.432.1	25-Sep-17	Full Support	Limited Support	TBA
6.3	19-Sep-16	6.3.85.0		Limited Support	Basic Support	TBA
6.2	31-May-16	6.2.7.0		Limited Support	Basic Support	TBA
6.1	30-Sep-15	6.1.16.0		Limited Support	Basic Support	TBA

## **ESET NOD32 Antivirus Business Edition for Mac OS X**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
4.1	27-Jul-12	4.1.104.0 4.1.94.0 (Mac 10.5)	28-Sep-17	Limited Support	Basic Support	TBA
4	2-Aug-10	4.0.77	6-Dec-11	Basic Support	End of Life	Dec 2018

## **ESET Mobile Security Business Edition for Symbian**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
1	22-Apr-10	1.3.4	11-May-11	Basic Support	End of Life	TBA

## **ESET Mobile Security Business Edition for Windows Mobile**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
1	22-Apr-10	1.3.1885	11-May-11	Basic Support	End of Life	TBA

## **ESET Endpoint Security for Android**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
2	25-Feb-15	2.2.13.0	15-Nov-17	Full Support	Limited Support	TBA
1	4-Dec-12	1.2.210.134	25-Jun-15	Basic Support	End of Life	Dec 2018

## **ESET NOD32 Antivirus Business Edition for Linux Desktop**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
4	12-Apr-11	4.0.85.0	25-May-17	Full Support	Limited Support	TBA

## **ESET File/Mail/Gateway Security for Linux/BSD/Solaris**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
4.5	17-Dec-15	4.5.9.0	2-Nov-17	Full Support	Limited Support	TBA
4.0	15-Nov-11	4.0.10	2-Jul-2013	Basic Support	End of Life	Mar 2018*
3	Q2/2008	3.0.22		Basic Support	End of Life	Mar 2018*

\* Antispam feature will stop working, virus signature updates will be provided until December 2018

## **ESET Virtualization Security for VMware vShield**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
1	21-Jan-16	1.0.14.0	10-Nov-17	Limited Support	Basic Support	Dec 2018

## **ESET Virtualization Security for VMware NSX**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
1	21-Jan-16	1.5.10.0	28-Feb-17	Full Support	Limited Support	TBA

## **ESET Secure Authentication**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
2	15-Mar-16	2.6.12.0	23-Mar-17	Full Support	Limited Support	TBA
1	25-Jul-13	1.3.719.0	20-Sep-16	Basic Support	End of Life	TBA

## **ESET Shared Local Cache**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
1	12-Dec-14	1.2.5.1	14-Nov-17	Full Support	Limited Support	TBA

## **ESET Remote Administrator**

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
6.5	14-Mar-17	6.5.31.0	14-Mar-17	Full Support	Limited Support	TBA
6.4	19-July-16	6.4.29.0	19-Sep-16	Full Support	Limited Support	TBA
6.3	21-Jan-16	6.3.12.0		Full Support	Limited Support	TBA
6.2	3-Sep-15	6.2.11.0		Limited Support	Basic Support	TBA*
6.1	20-May-15	6.1.31.0		Limited Support	Basic Support	TBA*/***
6.1	25-Feb-15	6.1.28.0		Basic Support	End of Life	Dec 2016**
6.1	10-Dec-14	6.1.21.0		Basic Support	End of Life	Dec 2016**

\* Latest possible version, that customers will be allowed to upgrade to will be ERA 6.5

\*\* Latest possible version, that customers will be allowed to upgrade to (that will be tested and supported for upgrade) will be 6.4.29

\*\*\* It will not be possible to upgrade ESET Mobile Device Connector from the version 6.1 (all releases) to version 6.5

Version	Release Date	Latest build	Updated	Status	Next Status	Expected EOL
5.3	19-Nov-15	5.3.39.0	19-Sep-16	Full Support	Limited Support	Dec 2018

5.2	16-Jun-14	5.2.26.0	Limited Support	Basic Support	Dec 2018
5.1	21-Oct-13	5.1.34	Basic Support	End of Life	Dec 2017
5	28-May-12	5.0.119	Basic Support	End of Life	Dec 2017
4	19-Apr-10	4.0.138	End of Life	End of Life	N/A
3	15-Dec-08	3.0.105	End of Life	End of Life	N/A
2	26-Nov-07	2.0.110	End of Life	End of Life	N/A
1	2003	1.0.17	End of Life	End of Life	N/A

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## Why upgrade?

Each new version of ESET products feature many bugfixes and improvements. Existing customers with a valid license for an ESET product may upgrade to the latest version of the same product for free.

[Upgrade ESET business products](#)

If you have any doubt regarding level of support for product(s) that you are using, please contact [ESET technical support](#).