ESET Tech Center

Opening the Windows Firewall for Self Enrolment

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The following guide details the process to allow Self Enrolment communications through the Windows Firewall of a system that is hosting an Enterprise Server.

Please Note: This process is only required if you are using the Self Enrolment facility. For more information on this feature please see this article: KB421 - DESlock+ Self Enrolment

The steps described are for the software firewall provided with Windows Server 2012 R2. Steps may vary on other editions of Windows. You may need to make similar changes to hardware firewalls if present to allow communications.

There are two methods to allow the communications, either by application or directly by port only one of the methods needs to be used.

Application Exclusion

Press the **Windows Key**.
Click the **Control Panel** tile.
Click **System and Security**.

Click **Allow an app through the Windows Firewall**.

Click **Allow another app..**.

Click **Browse**.

Browse to **C:\Program Files (x86)\DESlock+ Enterprise Server** and select **dlpecsrv.exe** then click **Open**. (omit (x86) if using 32bit Windows).
Click **Network types..**.
Select the **Domain** network **only** then click **OK**.

Click the **Add** button.
The **DESlock+ Enterprise Console Service** will be listed, click the **OK** button.

Port Exclusion

Press the **Windows Key**.
Click the **Control Panel** tile.
Click **System and Security**.

Click **Windows Firewall**.

Click **Advanced Settings**.

Select **Inbound Rules**.

Click **New Rule...** from the right hand side **Actions** bar.

Select **Port** and click **Next**.

Select **TCP**, enter port **8266** into the **Specific local ports** setting then click **Next**. Note: This assumes you have not modified the default port used by the Enterprise Server.

Select **Allow the connection** then click **Next**.

Select **Only** the **Domain** checkbox then click **Next**.

Enter a name for the rule then click **Finish**.

Repeat the process above but instead select **UDP** as the type.

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