

ESET Tech Center

Kennisbank > Endpoint Solutions > [RES WORKSPACE MANAGER] Restarting a machine results in a shutdown after installing ESET Endpoint

[RES WORKSPACE MANAGER] Restarting a machine results in a shutdown after installing ESET Endpoint

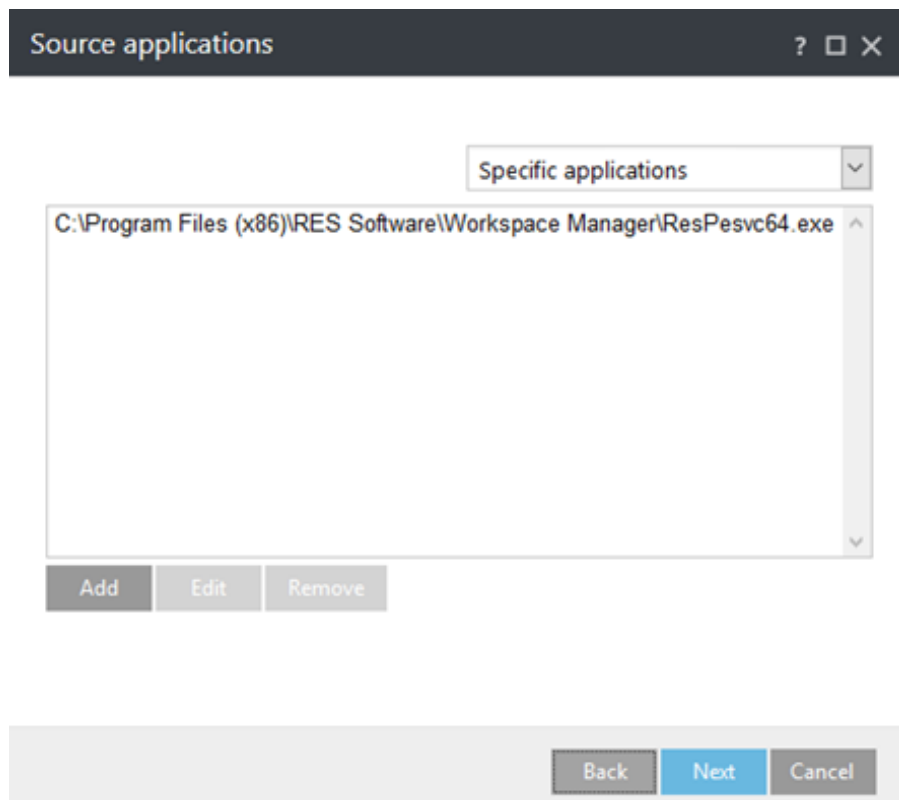
Mitchell | ESET Nederland - 2018-09-10 - Reacties (0) - Endpoint Solutions

Issue:

After installation of ESET Endpoint on a system with RES Workspace Manager installed, rebooting the machine results in a shutdown.

Solution:

Create the following HIPS Rule:



Application operations

All application operations

x

Debug another application

x

i

Intercept events from another application

✓

i

Terminate/suspend another application

✓

i

Start new application

✓

i

Modify state of another application

✓

i

Back

Next

Cancel

Applications

Specific applications

C:\Windows\explorer.exe

C:\Windows\System32\svchost.exe

C:\Windows\System32\winlogon.exe

Add

Edit

Remove

Back

Finish

Cancel

After applying this HIPS rule, regular functionality is restored again.