

# ESET Tech Center

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## Uninstalling DESlock+

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Please note that once DESlock+ has been uninstalled all data which is encrypted will not be accessible. All fixed disks encrypted using Full Disk Encryption must be decrypted before uninstalling.

Windows 7 / Vista users - Click the **Windows start icon** and then click **Control Panel**.



Windows 8.1/10 users - **Right click** on **Windows icon** and then click **Control Panel**.



Click the **Uninstall a program** link.



Select **DESlock+** in the list of software.  
Click **Uninstall**.



You will be asked to confirm you wish to uninstall, click **Yes**.



If User Account Control (UAC) is enabled a dialog will appear asking for you to confirm that the software can make changes. Click **Yes** to proceed.



Once the process is complete you will be prompted to restart Windows. Ensure you save any work then click **Yes** to restart Windows or click **No** to restart later to complete the uninstall process.



## Notes

If your system is managed by an Enterprise Server and the option for managed uninstall has been set, the uninstall process is slightly different, see here for

details: [KB319 - What is the Managed Uninstall option?](#)

Uninstalling and reinstalling the software will **not** remove your Key-File or licence information. This is intentional to allow the user to upgrade or remove the software temporarily without affecting their licence or access to encrypted granular data.

You should **not** uninstall if you have forgotten your Key-File password. Instead follow the guide here: [KB118 - I've forgotten my Key-File password](#)