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Ondersteuning | ESET Nederland - 2017-10-31 - Comments (0) - Endpoint Solutions

Installing an ESET client solution with ESET Remote Administrator (ERA) Console can occasionally generate a GLE error. To find the meaning of any GLE error number, follow the steps below:

1. Open a command prompt by clicking **Start → Run**.
Type **cmd** and click **OK**.
2. At the command prompt, type: **net helpmsg [error_number]**

Example: net helpmsg 55

Result: The specified network resource or device is no longer available.

For more information on GLE error codes, [click here](#).