How do I configure client workstations to download virus signature database updates directly from ESET using ESET Remote Administrator? (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 5.x

https://support.eset.com/kb3082

Issue

Configuring client workstations to download virus signature database updates directly from ESET

You cannot or do not want to use a local update Mirror server

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

What's new in ESET version 6 business products?

Details

Solution

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

From the ESET Remote Administrator Console (ERAC)

1. Open the ESET Remote Administrator Console by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

2. Click **Tools → Policy Manager**.

3. Select the policy you want to modify and click **Edit Policy**.



Figure 1-1
Click the image to view larger in new window

4. Expand **Windows desktop v5 → Update → Profile (My profile) → Settings** and click **Update server**.

5. Verify that **Choose automatically** is selected from the **Value** drop-down menu.



Figure 1-2
Click the image to view larger in new window

6. Select **Username** and enter your Username (the one you used to download your ESET security products at installation).



Figure 1-3
Click the image to view larger in new window

7. Select **Password**, click **Set password** and enter your password twice when prompted.



Figure 1-4
Click the image to view larger in new window

8. Click **Console → Yes** to save your changes. Click **OK** to exit Policy Manager. You have just configured all clients reporting to ESET Remote Administrator to update directly from ESET servers using

your Username and Password to authenticate.

On an individual client workstation

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. How do I open my ESET product?

2. Press **F5** to access Advanced setup.

3. Expand **Update** and click **General**.

4. Make sure **Choose automatically** is selected from the **Update server** drop-down menu and ensure the correct ESET-issued Username and Password are entered into the the **Username** and **Password** fields.

5. Click **OK**.



Figure 2-1
Click the image to view larger in new window

- Tags
- ERA 5.x