How do I disable password protection on client workstations? (5.x)

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https://support.eset.com/kb3090

Issue

Disable password protection on client workstations using ESET Remote Administrator, or on individual client workstations

Solution

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.

Disable password protection on client workstations using ESET Remote Administrator

1. Open the ESET Remote Administrator Console (ERAC) by double-clicking the ERAC icon on your Desktop or by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.
2. In the ERAC, click **Tools → Policy Manager**.
3. Select your default server policy and click **Edit**.
4. In the **Configuration Editor** window, expand **Windows desktop v5 → Kernel → Settings → Protect setup parameters**.
5. Click **Password to unlock** and then click **Set Password**.



Figure 1-1
Click the image to view larger in a new window

6. In the **Password** window, click **Delete** and then click **OK**.



Figure 1-2

7. Click **Console** and click **Yes** when prompted to save your changes. These changes will take effect the next time client workstations assigned to this policy check in to the ESET Remote Administrator Server.

Disable password protection on individual client workstations

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. How do I open my ESET product?
2. Press the **F5** key to open the Advanced setup window.
3. Expand **User interface**, click **Access setup**, and then deselect the check box next to **Password protect settings** (you will be required to provide the current security password in order to disable this feature).
4. Click **OK** to save your changes.



Figure 2-1
Click the image to view larger in new window

- Tags
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