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Offline updates for servers or client workstations with ESET products installed (5.x)

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https://support.eset.com/kb3131

Issue

Update client workstations in a closed environment (no Internet access)

Update client workstations that have no Internet access but still receive updates from a computer in the network

Before proceeding

To complete the steps below you must either have an ESET Remote Administrator Server (with Internet access) installed and configured as a mirror, or have a client workstation set up to function as a mirror:

Install ESET Remote Administrator and configure a Mirror server (5.x)

Configure a client workstation to function as a mirror

Solution

ESET Remote Administrator version 6 users

The steps below are specific to ESET Remote Administrator version 5.x and earlier. For more information on providing updates to clients using ESET Remote Administrator 6, see the following Knowledgebase articles:

How do I set up a mirror server for ESET Remote

[Administrator using Apache HTTP Proxy? (6.x)](#)

[How do I configure an ESET Endpoint Security or ESET Endpoint Antivirus client to function as a Mirror server? (6.x)](#)

I. Copy update files to removable media

1. On the machine with ESET Remote Administrator installed (or the client workstation configured to serve as an update mirror), insert the removable media that you will be using to transfer the update files.

2. Navigate to the mirror server folder for the ESET Remote Administrator Server (ERAS) located in the following directory:

   Server 2003: C:\Documents and Settings\All Users\Application Data\ESET\ESET Remote Administrator\Server
   Server 2008 R2, **2011**: C:\ProgramData\ESET\ESET Remote Administrator\Server
   Windows XP and earlier: C:\Documents and Settings\All Users\Application Data\ESET\ESET Endpoint Antivirus\Server
   Windows Vista, **7**, **8**, **8.1**: C:\ProgramData\ESET\ESET Endpoint Antivirus\Server

3. Select the mirror folder, right-click and then select **Copy** from the context menu.

Figure 1-1
Click the image to view larger in new window

4. Navigate to your removable media, select your desired save location, right-click and then select **Paste** from the context menu. A copy of your mirror folder will automatically be transferred to your removable media.

5. When the file transfer is complete, safely remove your removable media and continue to the next section.

II. Import update files on the endpoint

1. On the client workstation that requires updates, insert the removable media that you used in the previous section.

2. Open ESET Endpoint Antivirus or ESET Endpoint and press the **F5** key to access the Advanced Setup window.

3. Expand **Update** and click **General**.

Figure 2-1
Click the image to view larger in new window

4. Click **Edit** and enter the file path for the folder in which the update files are stored on your removable media (see the example) into the **Update servers** field.

5. Click **Add → OK**.

Figure 2-2
Click the image to view larger in new window

6. You will now see the file path that you entered selected from the **Update server** drop-down menu. Click **OK** to save your changes.

Figure 2-3
Click the image to view larger in new window

7. Click **Update → Update virus signature database**. Your ESET product will automatically update using the update files that you point to.

Figure 2-4
Click the image to view larger in new window

- Tags
- ERA 5.x
- Update