

ESET Tech Center

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How do I prevent the ESET splash screen from displaying on client workstations? (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 5.x

<https://support.eset.com/kb3142>

Issue

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

[What's new in ESET version 6 business products?](#)

Suppress the ESET splash screen on client workstations from Policy Manager, or on individual client workstations

Details

Solution

If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#)

Disable the splash screen on client workstations using Policy Manager

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

1. Click **Tools → Policy Manager**.

1. Select the policy that you want to modify and click **Edit**.



Figure 1-2

Click the image to view larger in a new window

2. Expand **Windows desktop v5 → Kernel → Settings → Default user interface values**.



Figure 1-3

Click the image to view larger in a new window

3. Select **Suppress user settings** and select the check box next to **Value**.



Figure 1-4

Click the image to view larger in a new window

4. Select **Show splash-screen at startup** and then deselect the check box next to **Value**.



Figure 1-5

Click the image to view larger in a new window

5. Click **Console** and then **Yes** to confirm your changes.
Click **OK** to exit Policy Manager. These settings will be applied to the client workstations assigned to the policy that you modified

the next time they check in to ESET Remote Administrator.

Disable the splash screen on individual client workstations

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. [How do I open my ESET product?](#)
2. Press the **F5** key to open the Advanced setup window.
3. Expand **User interface**, click **Graphics**, and then deselect the check box next to **Show splash-screen at startup**.
4. Click **OK** to save your changes.



Figure 2-1

Click the image to view larger in new window

Tags

ERA 5.x