How do I update the Username and Password for multiple client workstations at the same time? (5.x)

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https://support.eset.com/kb3147

Issue

Update ESET credentials for a group of client workstations from the ESET Remote Administrator Console (ERAC)

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

What's new in ESET version 6 business products?

Solution

Perform this process using a Configuration task (alternative method)

Using Policy Manager (recommended):

1. Open the ESET Remote Administrator Console by clicking **Start → All Programs → ESET → ESET Remote**

Administrator Console → ESET Remote Administrator Console.

2. Click **Tools → ESET Policy Manager**. In the Policy Manager window select your default policy and click **Edit**.



Figure 1-1
Click the image to view larger in new window

3. Expand **Windows desktop v5 → Update → Profile → Settings**.

4. Select **Username** and enter the updated username into the **Value** field.



Figure 1-2
Click the image to view larger in new window

5. Select **Password**, click **Set Password** and enter your password into the fields provided. Click **OK** when you are finished.



Figure 1-2
Click the image to view larger in new window

6. Click **Console → Yes** to save your changes. Click **OK** to exit Policy Manager.

Using a Configuration task (alternative method):

1. Open the ESET Remote Administrator Console (ERAC) by double-clicking the ERAC icon on your Desktop or by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

2. In the **Clients** pane, press and hold the **Ctrl** key and then click

each client for which you want to update the Username and Password (if you want to update the credentials for *all* client workstations, right-click and select **Select All** from the context menu).

3. Right-click a selected client workstation and select **New Task → Configuration Task**.



Figure 2-1
Click the image to view larger in new window

4. Click **Create**.



Figure 2-2

5. Expand **Windows desktop v5 → Update → Profile → Settings** (see Figure 1-3).

6. Select **Username** and enter the updated username into the **Value** field.



Figure 2-3
Click the image to view larger in new window

7. Select **Password**, click **Set Password** and enter your password into the fields provided. Click **OK** when you are finished.



Figure 2-4
Click the image to view larger in new window

8. Click **Console** to save your changes.

9. Click **Next**, clik **Next** again in the **Select Clients** window and then click **Finish**. The client workstations that you selected for this task will automatically inherit it the next time they check in to ESET Remote Administrator.

- Tags
- ERA 5.x