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How do I disable the pop-up notifications about virus signature database updates on client workstations? (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 5.x

https://support.eset.com/kb3320

Issue

Disable virus signature database notifications on individual client workstations from the ESET Remote Administrator Console (see Figure 1-1 for an example)

Figure 1-1

Details

Solution

> ### If you do not use ESET Remote Administrator to manage your network
>
> Perform these steps on individual client workstations.

Suppress notifications remotely on all client workstations using ERA

1. Open the ESET Remote Administrator Console (ERAC) by clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**.

2. Click **Tools → Policy Manager**.

3. Select the server policy you would like to modify and click **Edit**.

Figure 1-2
Click the image to view larger in new window

4. Expand **Windows desktop v5 → Update → Profile (My Profile) → Settings**.

5. Click **Do not display notification about successful update** and select the check box next to **Value**. To disable update notifications, the value should be displayed as **Yes**. If you use multiple update profiles (for example, you have a dual update profile configured) make sure to make this change for each specific profile that you do not want to display notifications.

> ## Settings may differ in earlier versions of ERA
>
> For ESET Remote Administrator Console versions earlier than 5.0.511, this setting is located under **Windows desktop v5 → Kernel → Settings → Default user interface values → Display only notifications requiring user intervention**.

6. Click **Console** to save your changes and then click **OK** to close Policy Manager. Policy changes will be enforced on client workstations assigned to this policy the next time that they check into ERA.

Figure 1-3
Click the image to view larger in new window

Suppress notifications on individual client workstations

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. [How do I open my ESET product?](#)

2. Press **F5** on your keyboard to access Advanced setup.

3. Expand **Update → General**.

4. Select the check box next to **Do not display notification about successful update**.

5. Click **OK** to save your changes. Virus signature database update notifications will no longer be displayed on this client workstation.

Figure 2-1
Click the image to view larger in new window