ESET Tech Center

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How do I display custom information, such as System memory (RAM) and Processor, for client workstations using ESET Remote Administrator? (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 5.x

https://support.eset.com/kb3335

Issue

Manage system information from client workstations that is displayed in the Client tab of the ESET Remote Administrator Console (ERAC) Make a hardware inventory of client workstations

Solution

- Open the ESET Remote Administrator Console (ERAC) by clicking Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console.
- 2. Click **Tools** → **Server Options**.

Figure 1-1

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3. Click the **Advanced** tab → **Edit Advanced Settings**.

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Figure 1-2

Expand Remote Administrator → ERA
Server → Settings → Other settings, select Client custom info 1 and click Edit.

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Figure 1-3

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 Select the check box(es) next to the information that you require, such as **Processor** or **System memory (RAM)**, and click **OK**.

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Figure 1-4

- If you want to add other information, you can do so by repeating steps 4 and 5 for Client custom info 2 and Client custom info 3.
 - If you add information for Custom info 2 or Custom info 3, remember to add these columns so that they display in the Client tab of ERAC. To do so, click Tools → Console Options, select Columns Show/Hideand then select the check boxes next to Custom Info 2 and Custom Info 3. Click OK when you are finished:

¥ Figure 1-5

When you are finished, click Console → Yes to save your changes. Click OK to exit the Server Optionswindow. The custom information that you selected will now be populated in the Custom Info 1, Custom Info 2 and Custom Info 3 columns in the Client tab of the ERAC.

NOTE:

Once you have applied these settings, allow time for the data to display in the **Custom Info** column(s). By default, this kind of internal ERA task occurs every 11 minutes. To adust this interval, see the following Knowledgebase article:

• <u>How do I change the interval for frequent internal</u> <u>tasks in ESET Remote Administrator?</u>

Figure 1-6

Click the image to view larger in new window

Tags			
ERA 5.x			