ESET Tech Center

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How do I automatically delete infected emails on client workstations using ESET Remote Administrator? (5.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 5.x

https://support.eset.com/kb3340

Issue

Configure the automatic deletion of infected emails that are typically stored in the **Infected items** folder

Solution

Method 1: From the ESET Remote Administrator Console

- Open the ESET Remote Administrator Console (ERAC), by clicking Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console.
- From ERAC, click Tools → Policy Manager. Select the server policy you want to modify and click Edit.

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Figure 1-1

Click the image to view larger in new window

3. Expand Windows desktop v5 → Email filter → Settings, select Perform the following with infected messages and then select Delete message from the drop-down menu.

Figure 1-2

Click the image to view larger in new window

4. Click **Console** \rightarrow **Yes** to close the ESET Configuration Editor.

5. Click **OK** to exit Policy Manager.

Method 2: On the client workstation

- 1. Open ESET Endpoint Security or ESET Endpoint Antivirus. <u>How do</u> <u>I open my ESET product?</u>
- 2. Press the **F5** key to open the Advanced setup window.
- 3. Expand Web and email → Email client protection and then select Email clients.
- 4. In the **Actions to perform on Infected email** section, select **Delete email**.
- 5. Click **OK** to save your settings.

Figure 1-3

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Tags			
email			
ERA 5.x			