ESET Tech Center

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Activate ESET business products offline (7.x)

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Issue

- Activation fails due to no internet connection
- A Security Admin needs an offline license file (.lf) to activate an ESET product

"Legacy" licenses

For more information about retrieving legacy license files from ESET Business Account, <u>see</u> our Online Help topic.

Solution

Using ESET Business Account, you can download offline (version 6.x and later) or legacy (version 5.x and earlier) licenses that can be used to activate products installed on a computer without an internet connection (or that cannot be activated for some other reason).

I. Make offline license file(s) available:

Follow the detailed instructions in ESMC Online Help or in EBA Online Help.

II. Insert the offline license file during activation:

- 1. Run the Installation Wizard for the ESET product you want to install. Follow the onscreen instructions to complete the installation.
- 2. In the **Product activation** window, click **Offline License**.

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Figure 1-1

1. Navigate to the location of the offline license (.lf) that you created in part I above and click **Open**.

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Figure 1-2

1. After a successful activation, click **Done**.

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