

ESET Tech Center

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Activate ESET business products offline (7.x)

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Issue

- Activation fails due to no internet connection
- A Security Admin needs an offline license file (.lf) to activate an ESET product

"Legacy" licenses

For more information about retrieving legacy license files from ESET Business Account, [see our Online Help topic](#).

Solution

Using ESET Business Account, you can download offline (version 6.x and later) or legacy (version 5.x and earlier) licenses that can be used to activate products installed on a computer without an internet connection (or that cannot be activated for some other reason).

I. Create offline license file(s):

[View instructions for creating an offline license in EBA and uploading it into ESMC](#)

1. [Open ESET Security Management Web Console](#) (ESMC Web Console) in your web browser and log in.
2. Click ... More → **License Management** → **Add License** and select **Offline License File**. Take note of the License File Token (you will need it later).



1. Click **Licenses**, select the license that you will export and select **Create offline files**.



You will see the **Offline license file was created** notification when it is successful.

1. Select the license and click **Show details**.



You will see the **Selected file was downloaded** message when it is successful.

1. In the ESMC console **Add License** window, click **Choose File**, select the offline license file you just downloaded from ESET Business Account and click **Upload** →

Add Licenses.



II. Insert the offline license file during activation

To activate endpoint machines individually, follow the steps in [our Knowledgebase article](#)

To activate endpoint machines from ESMC, follow the steps in [our Knowledgebase](#) article and select the offline license file you created in section I.

[Click to view instructions for installing and activating workstations from ESMC](#)

1. View the instructions in [our Knowledgebase article](#) and use the settings as described in the following steps.
2. In the **Basic** section, give your task a **Name** and optional **Description**.



1. Complete the steps in [our Knowledgebase article](#) to finish creating the task and adding a trigger.