

Activate ESET business products offline (7.x)

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Issue

- Activation fails due to no internet connection
- A Security Admin needs an offline license file (.lf) to activate an ESET product

"Legacy" licenses

For more information about retrieving legacy license files from ESET Business Account, [see our Online Help topic](#).

Solution

Using ESET Business Account, you can download offline (version 6.x and later) or legacy (version 5.x and earlier) licenses that can be used to activate products installed on a computer without an internet connection (or that cannot be activated for some other reason).

I. Create offline license file(s):

[View instructions for creating an offline license in EBA and uploading it into ESMC](#)

1. [Open ESET Security Management Web Console](#) (ESMC Web Console) in your web browser and log in.
2. Click ... More → **License Management** → **Add License** and select **Offline License File**. Take note of the License File Token (you will need it later).



1. Click **Open** → **Business Account** and log in to your ESET Business Account.



1. Click **Licenses**, select the license that you will export and select **Create offline files**.



1. Select a product for this file, enter the **Name** of the file and its **Unit count** (number of seats exported to the license file).
2. Select the check box next to **Allow management with ESET management console** and enter the **ESET management console token** you saved from step 2.
3. Click **Generate**.



You will see the **Offline license file was created** notification when it is successful.

1. Select the license and click **Show details**.



1. Click the **Offline files** tab, click the license file you just created and then click **Download**.



You will see the **Selected file was downloaded** message when it is successful.

1. In the ESMC console **Add License** window, click **Choose File**, select the offline license file you just downloaded from ESET Business Account and click **Upload → Add Licenses**.



You will see the **Licenses have been successfully added by license file** message when it is complete. There may be a delay before the list is updated.

The licenses will be displayed by category in the **License Management** tab.



II. Insert the offline license file during activation

To activate endpoint machines individually, follow the steps in [our Knowledgebase article](#)

To activate endpoint machines from ESMC, follow the steps in [our Knowledgebase](#) article and select the offline license file you created in section I.

[Click to view instructions for installing and activating workstations from ESMC](#)

1. View the instructions in [our Knowledgebase article](#) and use the settings as described in the following steps.
2. In the **Basic** section, give your task a **Name** and optional **Description**.



1. In the **Settings** section, select the offline license file you created in section I, select **Install by direct package URL**, enter the URL where the file is hosted on your network share and then select **I accept the terms of application End User License Agreement**.
2. Select **Automatically reboot when needed** and click **Continue**.



1. Complete the steps in [our Knowledgebase article](#) to finish creating the task and adding a trigger.