

ESET Tech Center

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Activate ESET business products using ESET Remote Administrator (6.x)

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<https://support.eset.com/kb3598>

Issue

Activate ESET products installed on your endpoints or server using a task in ESET Remote Administrator

This task can be used to activate all common ESET Remote Administrator components including ESET Shared Local Cache and ESET Mobile Device manager

Solution

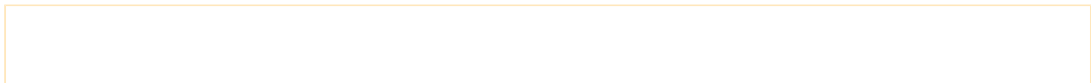
Prerequisites:

Make sure the [necessary ports are open](#) on your network
[Deploy the ESET Remote Administrator Agent \(ERA Agent\)](#)
[Install ESET Endpoint products on client computers](#)
[Add valid ESET-issued License Keys to License Management in the ERA Web Console](#)

If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#)

Activate ESET products using the ERA Web Console:



Permissions changes in ESET Remote administrator 6.5 and later

Before proceeding, please note important changes to user access rights and permissions in the latest versions of ESET Remote Administrator.

[View Permissions Changes](#)

A user must have the following permissions for each affected object:

Functionality	Read	Use	Write
Groups & Computers	✓	✓	✓

A user must have the following permissions for their home group:

Functionality	Read	Use	Write
Product Activation (under Client Tasks)	✓	✓	✓

Once these permissions are in place, follow the steps below.


1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. [How do I open ERA Web Console?](#)
2. Click **Admin**  → **Client Tasks** → **All Tasks** → **ESET Security Product** → **Product Activation** and click **New**.



Figure 1-1

Click the image to view larger in new window

3. Type a task name into the **Name** field.



Figure 1-2

Click the image to view larger in new window

4. Expand the **Settings** section and click **<Choose ESET License>**.



Figure 1-3

Click the image to view larger in new window

5. Select a valid license from the repository and click **OK**. [Click here for instructions to add licenses in ESET Remote Administrator.](#)

NOTE:

Product Activation Task is not possible to execute on mobile devices (**ESET Endpoint for Android** and **MDM for iOS**) with [offline license](#).



Figure 1-4

Click the image to view larger in new window

6. Click **Finish**.

ESET Remote Administrator version 6.2.11 and earlier:

Adding targets is done during task creation (for example, after adding a new task and giving it a **Name**, click **Target** to add groups or clients to the task).

7. [Create a trigger and add target computers or groups to execute your Product Activation task.](#)
8. To check the status of the task, click the appropriate task name and select **Show Details** from the context menu.



Figure 1-5

Click the image to view larger in new window

9. Click the **Executions** tab and verify the status of your task in the **Status** column.



Figure 1-6

Click the image to view larger in new window

Activate ESET products on individual client computers:

Typically, ESET Endpoint products are activated during installation. To activate your product after installation, follow the steps below:

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. [How do I open my ESET product?](#)
2. Click **Activate product** in the main program window (alternatively, you can click **Update** → **Activate product**, or **Help And Support** → **Activate product**).



Figure 2-1

Click the image to view larger in new window

3. Enter your ESET-issued License Key into the **License Key** field and click **Activate**.

Where is my license key?

Your License Key was sent to you in an email after you purchased your ESET license.

- If you only have your ESET-issued Username and Password, you can [use our online converter to get your License Key](#).
- If you need to have your license information resent to you, [recover it here](#).



Figure 2-2

4. After a successful activation, click **Done**.



Figure 2-3

Related articles:

[Resolve ACT or ECP errors during activation](#)

Tags

activatie

ERA 6.x