

ESET Tech Center

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Issue

- Add ESET License Keys or security admin credentials to ESET Security Management Center
- Troubleshooting for issues adding licenses

Solution

ESET Security Management Center (ESMC) 7 User Permissions

This article assumes that your ESMC user has the correct access rights and permissions to perform the tasks below.

If you are still using the default Administrator user, or you are unable to perform the tasks below (the option is grayed out), see the following article to create a second administrator user with all access rights (you only need to do this once):

- [Create a second administrator user in ESET Security Management Center 7.x](#)

[View permissions needed for least privilege user access](#)

1. [Open ESET Security Management Web Console](#) (ESMC Web Console) in your web browser and log in.
2. Click **More** → **License Management** → **Add Licenses**.



1. A popup will appear with confirmation of successfully added license(s) and the license will appear in the list of licenses.



Troubleshooting

If you cannot add a license in ESET Security Management Center, the cause might be related to the proxy settings on your ESET Security Management Center Server (ESMC Server). To troubleshoot this issue, follow the steps below:

1. [Open ESET Security Management Center Web Console](#) (ESMC Web Console) in your web browser and log in.
2. Click **More** → **Server Settings**.
3. Expand **Advanced Settings** and click the slider bar next to **Use proxy server** to disable it. Click **Save**.