ESET Tech Center

All-in-one Enterprise Server Preinstall prompts for Windows 8 DVD on Windows 10

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Problem

On Windows 10 you are being prompted for the Windows 8 DVD to continue installation as pictured below.

Solution

This is a problem which will be resolved in a future version of the installer.

The workaround to continue with installation is to install the .NET component manually as detailed below:

> Click **Cancel** to the prompt for the Windows 8 DVD.
> Click **Exit** to exit the Preinstall, click **Yes** to confirm you wish to exit.
> Ensure the machine is connected to the Internet.
> Right click on the Windows start icon.
> Click **Control Panel** from the popup menu.

> Click the **Programs** link in the Control Panel.

> Click the **Turn Windows features on or off** link.

> Set the **.NET Framework 3.5 (includes .NET 2.0 and 3.0)** checkbox then click the **OK** button.

Click **Download files from Windows Update**.

Wait for the install process to complete.

Click the **Close** button.

You should now be able to relaunch the preinstall and complete the installation process.