

ESET Tech Center

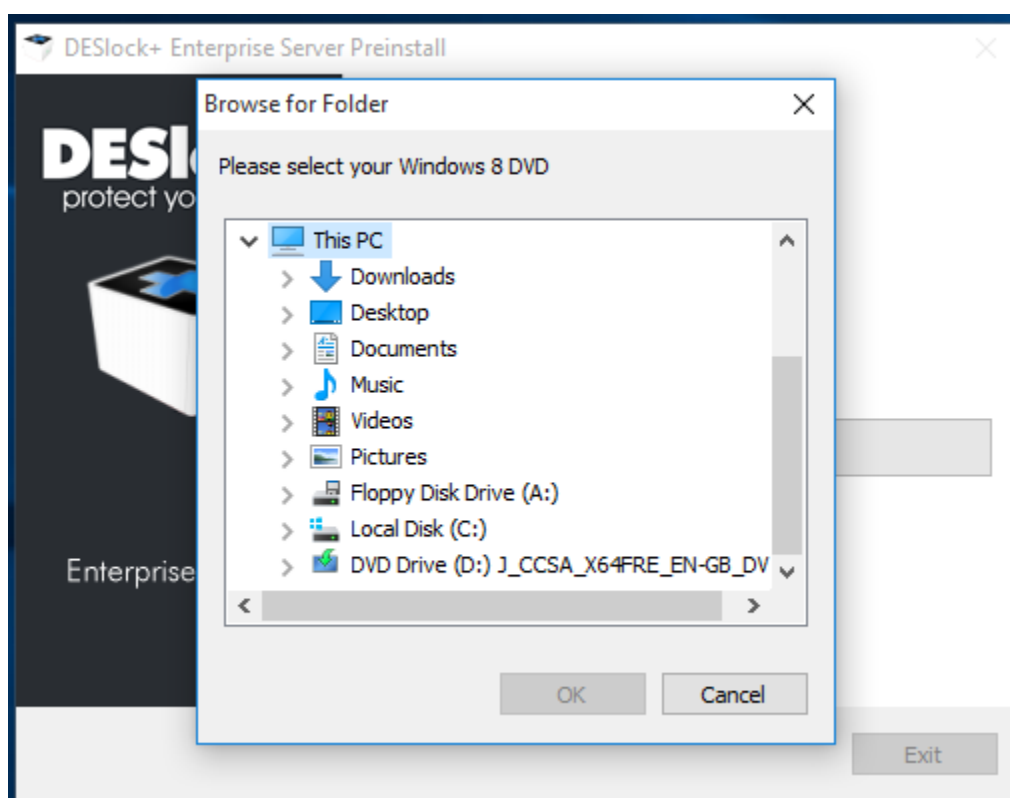
Kennisbank > ESET Endpoint Encryption > All-in-one Enterprise Server Preinstall prompts for Windows 8 DVD on Windows 10

All-in-one Enterprise Server Preinstall prompts for Windows 8 DVD on Windows 10

Anish | ESET Nederland - 2018-01-23 - Comments (0) - ESET Endpoint Encryption

Problem

On Windows 10 you are being prompted for the Windows 8 DVD to continue installation as pictured below.



Solution

This is a problem which will be resolved in a future version of the installer.

The workaround to continue with installation is to install the .NET component

manually as detailed below:

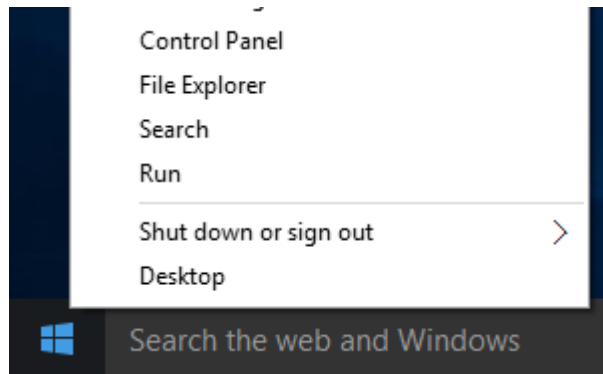
Click **Cancel** to the prompt for the Windows 8 DVD.

Click **Exit** to exit the Preinstall, click **Yes** to confirm you wish to exit.

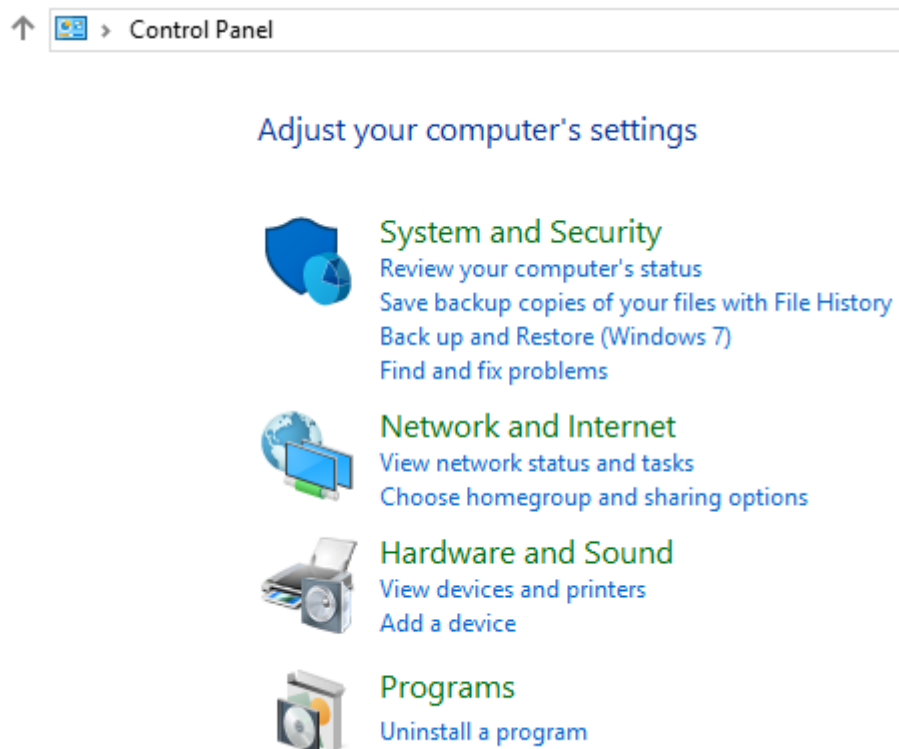
Ensure the machine is connected to the Internet.

Right click on the Windows start icon.

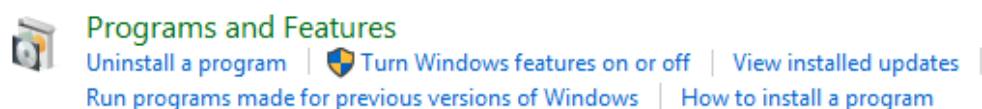
Click **Control Panel** from the popup menu.



Click the **Programs** link in the Control Panel.

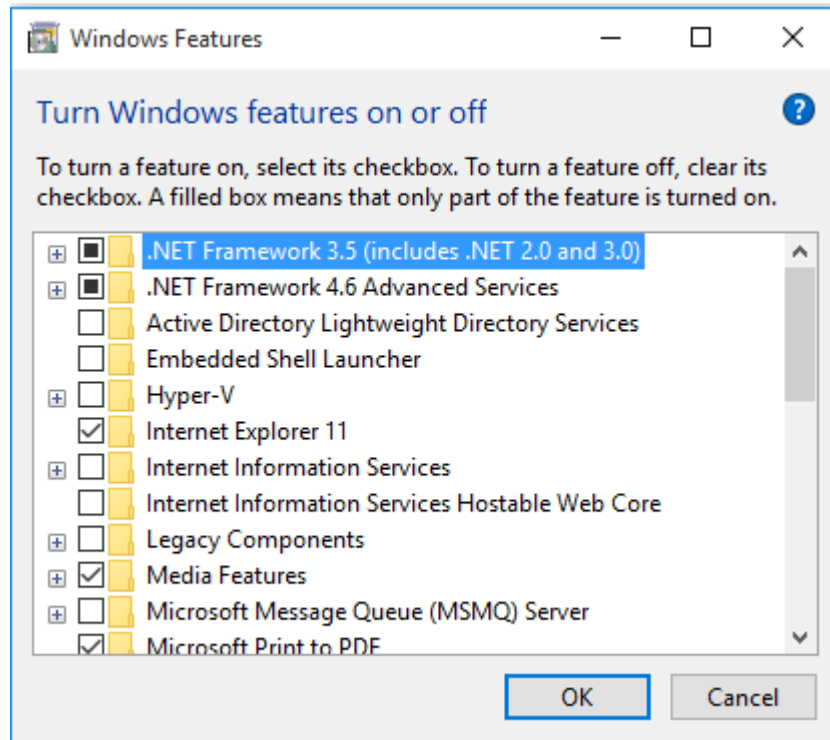


Click the **Turn Windows features on or off** link.

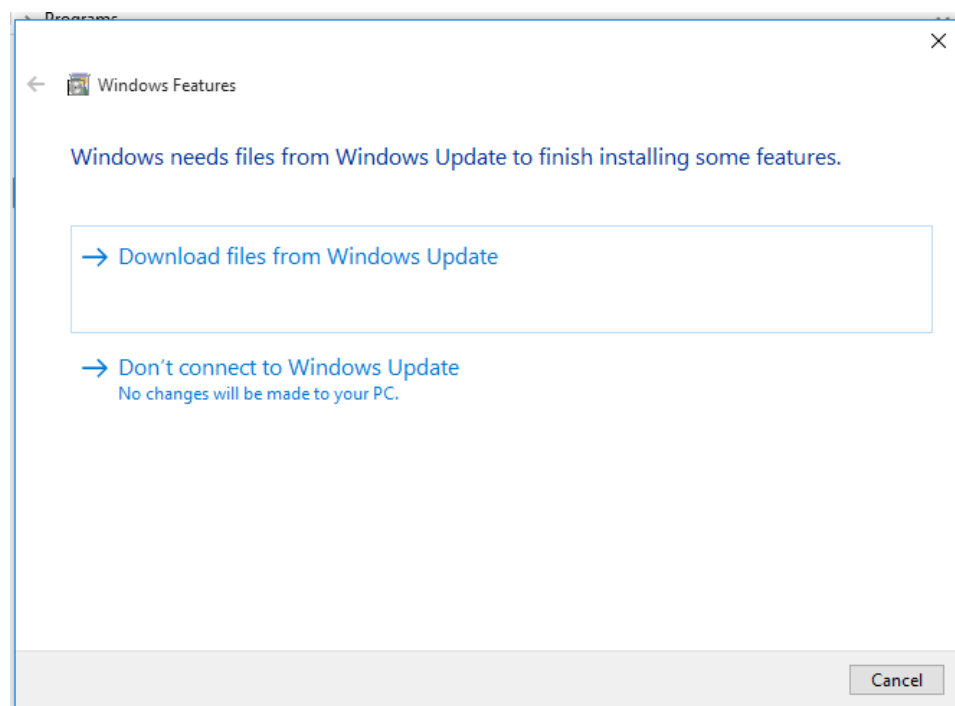


Set the **.NET Framework 3.5 (includes .NET 2.0 and 3.0)** checkbox

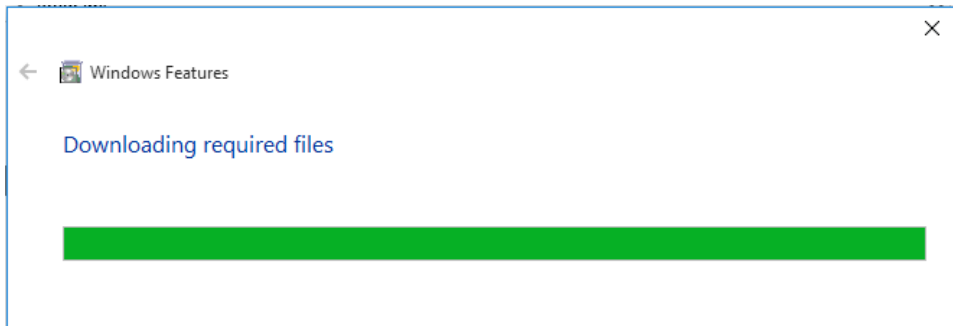
then click the **OK** button.



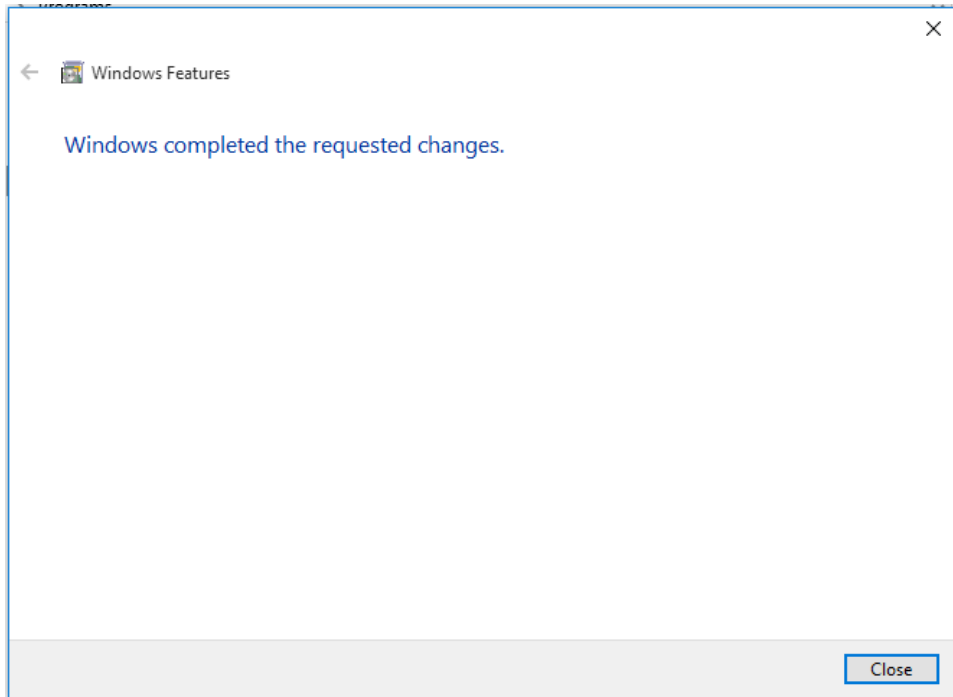
Click **Download files from Windows Update.**



Wait for the install process to complete.



Click the **Close** button.



You should now be able to relaunch the preinstall and complete the installation process.