

ESET Tech Center

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Allow external (remote) clients to check into a central ESET Remote Administrator Server (6.x)

Ondersteuning | ESET Nederland - 2017-11-06 - Comments (0) - 6.x

<https://support.eset.com/kb6130>

Issue

Create a new ERA policy or [redeploy the Agent Live Installer](#)

Solution

Prerequisites

Review [network configuration requirements for allowing clients to connect to ESET Remote Administrator remotely](#).

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. [How do I open ERA Web Console?](#)

1. Click **Admin**  → **Policies**.

1. Click **Policies** → **New**.



Figure 1-1

Click the image to view larger in new window

4. In the **Name** field, type a name for your new policy (the **Description** field is optional).



Figure 1-2

Click the image to view larger in new window

5. Expand **Settings**. In the **Select product** drop-down menu, select **ESET Remote Administrator Agent**. In the **Connection** section, next to **Servers to connect to**, click **Edit server list**.



Figure 1-3

Click the image to view larger in new window

6. Click **Add**.



Figure 1-4

Click the image to view larger in new window

7. In the **Host** field, type the public fully qualified domain name (FQDN) or public IP address for the ERA server and then click **OK** → **Save**.



Figure 1-5

Click the image to view larger in new window

8. Expand **Assign** and click **Assign**.



Figure 1-6

Click the image to view larger in new window

9. Select the check box(es) next to the groups or specific client computers you want this policy assigned to and click **OK**.



Figure 1-7

Click the image to view larger in new window

10. Click **Finish**.



Figure 1-8

Click the image to view larger in new window

Tags

ERA 6.x

MSP