

ESET Tech Center

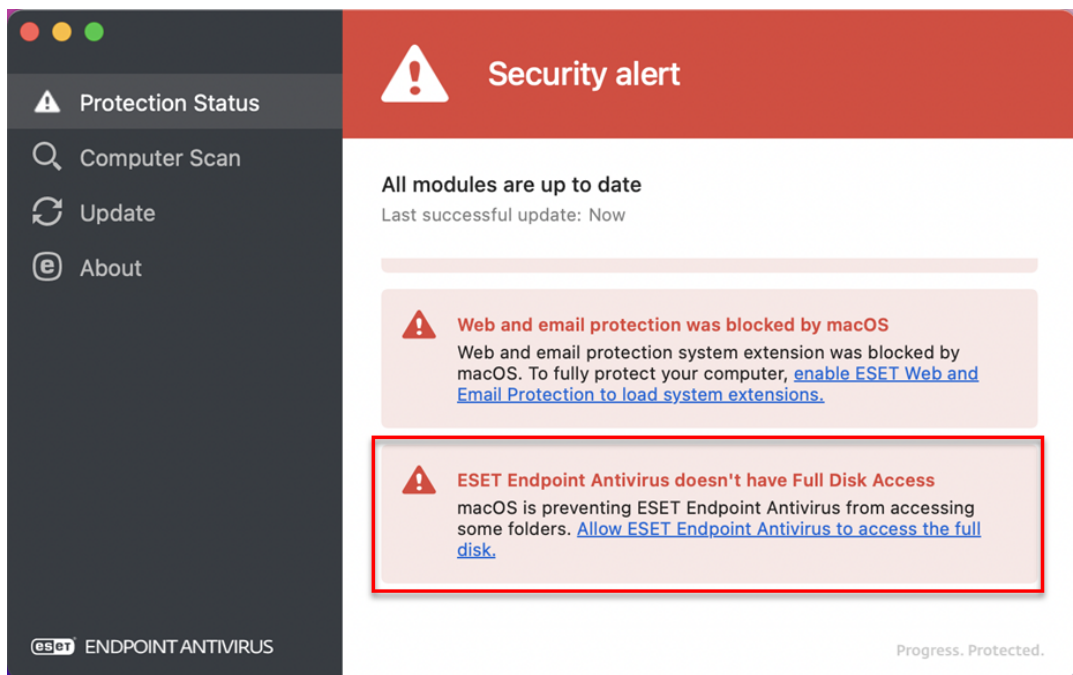
Kennisbank > Endpoint Solutions > ESET Endpoint Antivirus > Allow full disk access for your ESET product for macOS (7.x)

Allow full disk access for your ESET product for macOS (7.x)

Mitch | ESET Nederland - 2022-08-17 - Reacties (0) - ESET Endpoint Antivirus

Issue

- You receive the message "ESET Endpoint Antivirus doesn't have Full Disk Access from your ESET product"



Solution



System restart is required when upgrading

It is required to restart the system after you upgrade your ESET Security product from version 6 to version 7 and before allowing Full Disk Access for the main app.

1. Click the **Apple** menu icon → **System preferences** → **Security & Privacy**.

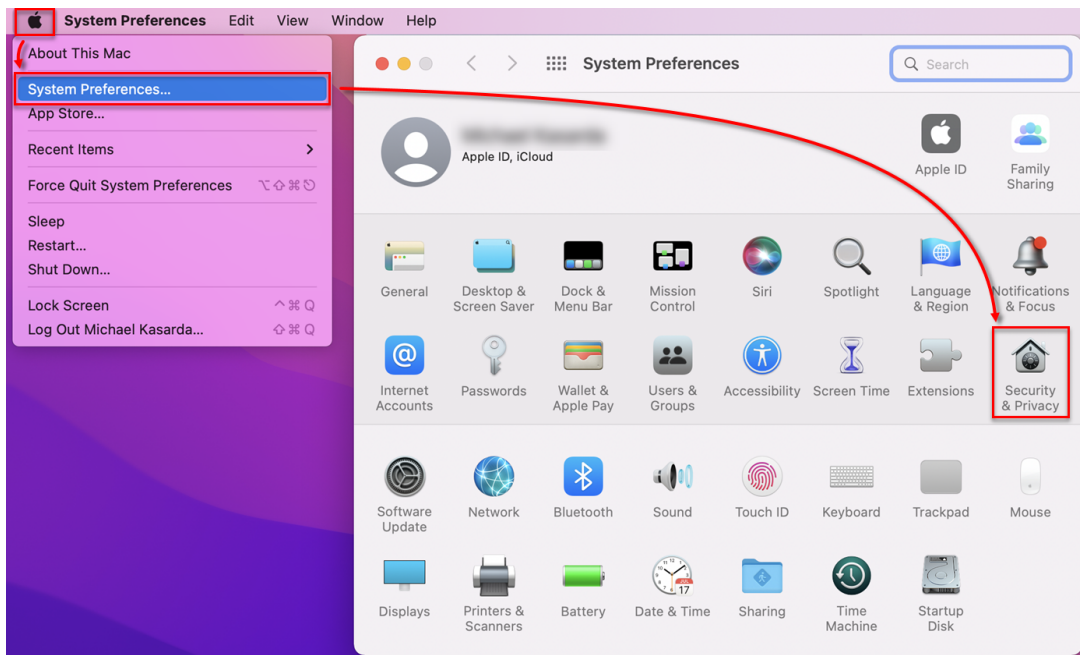


Figure 1-1

2. Click **Privacy**, navigate to **Full Disk Access** and click the **Lock** icon.

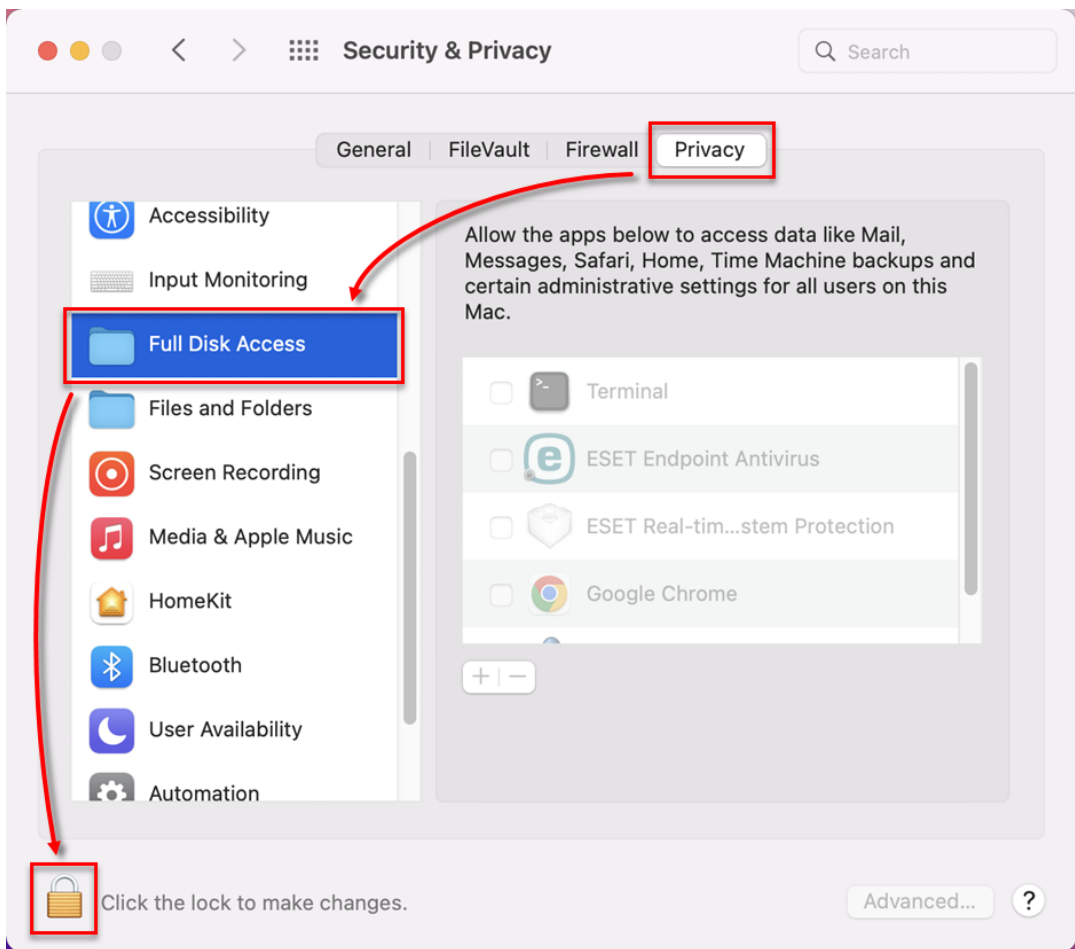


Figure 1-2

3. Use your **Touch ID** or click **Use Password**, then type in your **User Name** and **Password** and click **Unlock**.

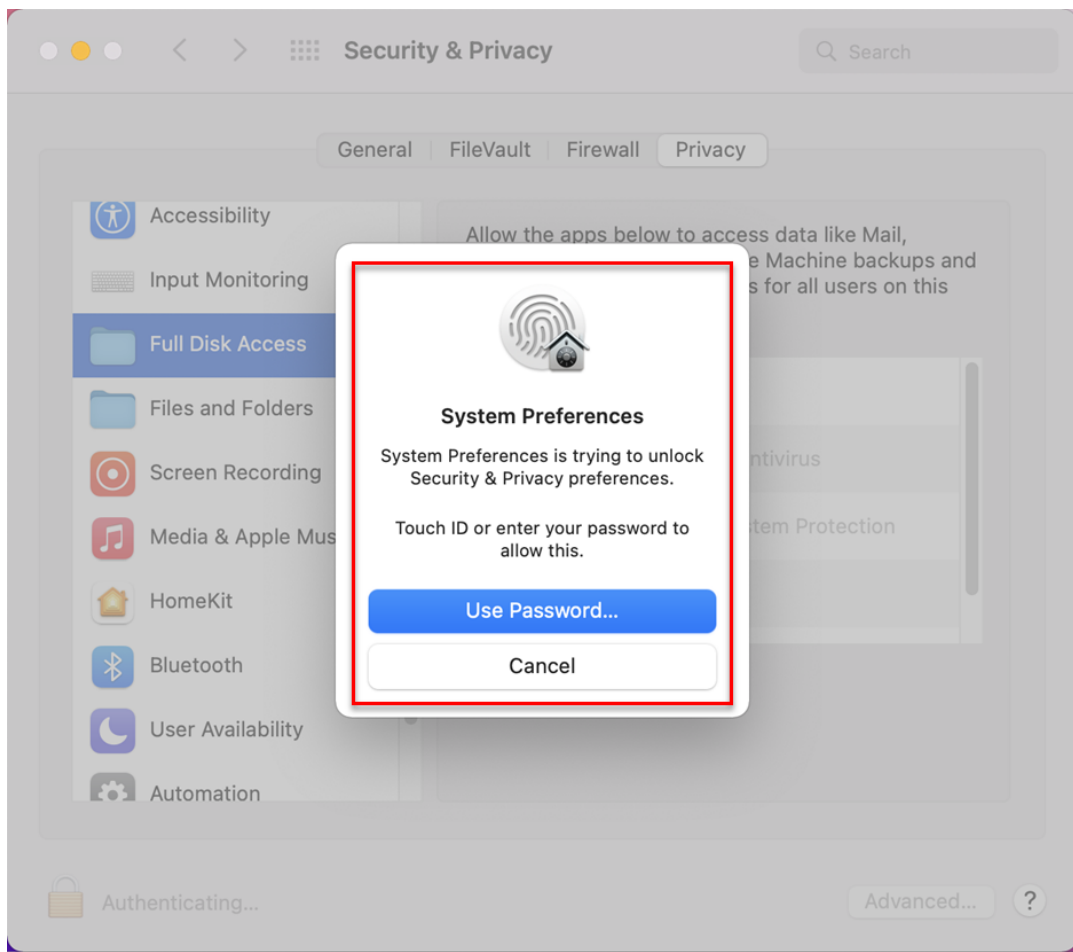


Figure 1-3

4. Select the check boxes next to **ESET Endpoint Antivirus** and **ESET Real-time File System Protection**.

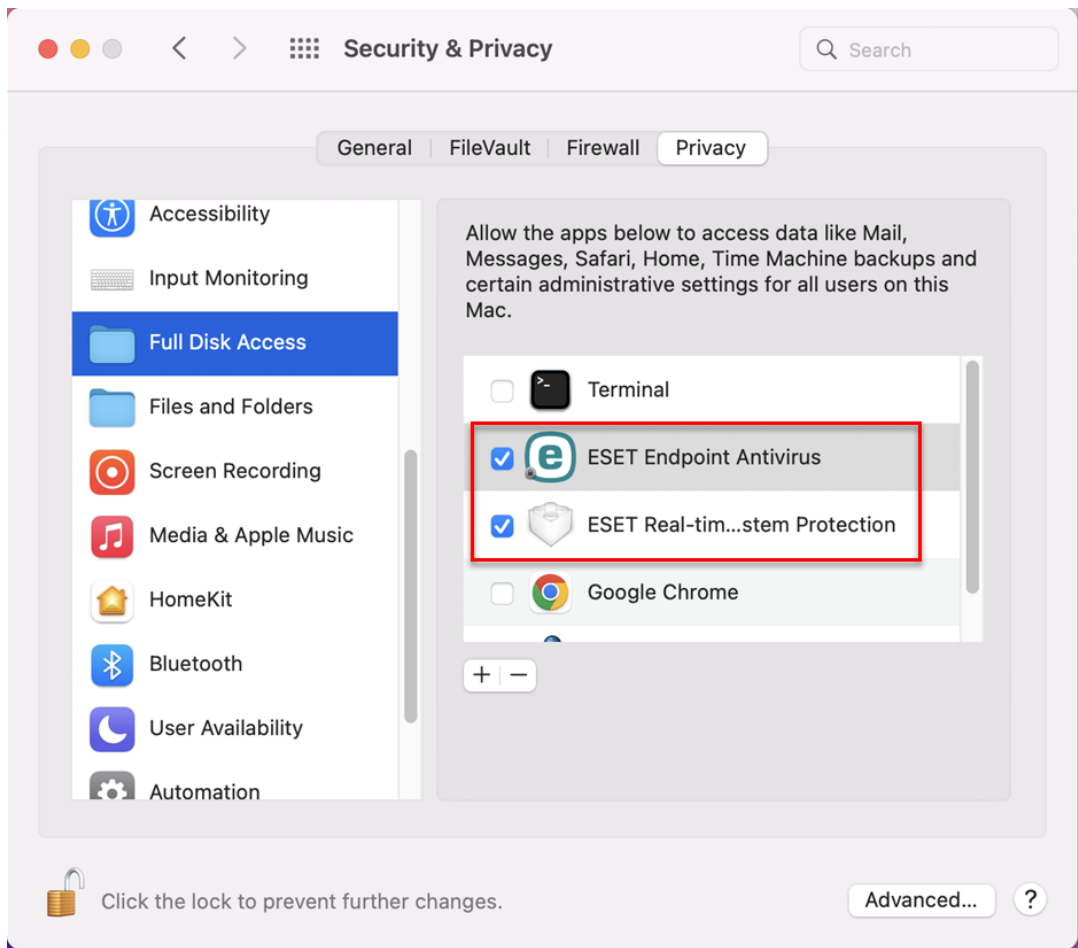


Figure 1-4