

# ESET Tech Center

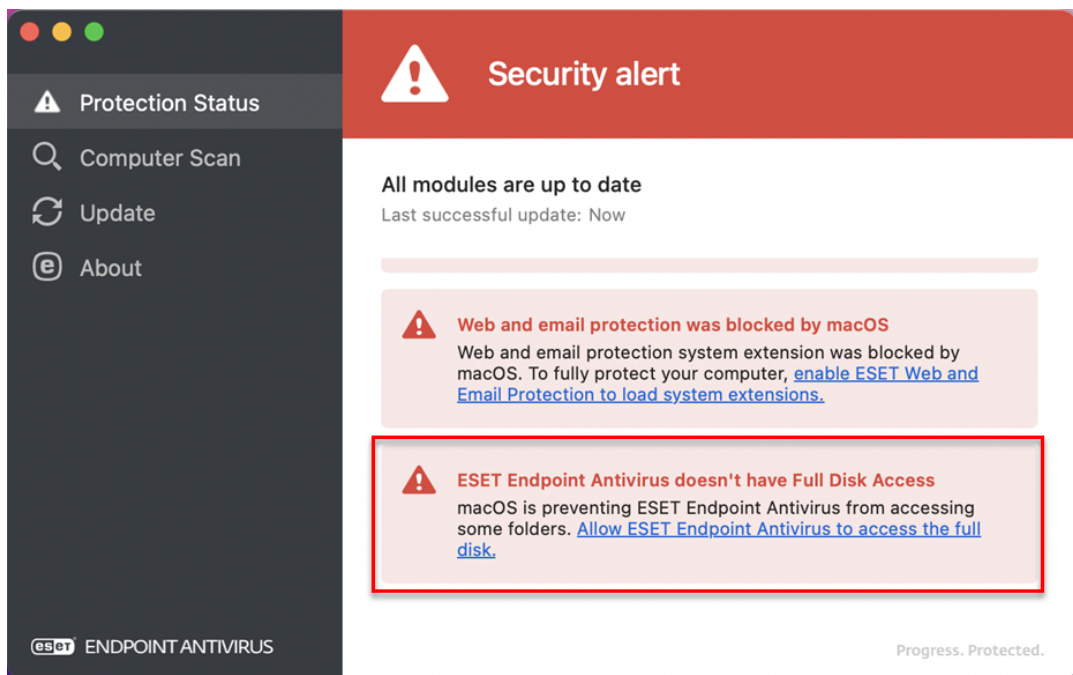
Kennisbank > Endpoint Solutions > ESET Endpoint Antivirus > Allow full disk access for your ESET product for macOS (7.x)

## Allow full disk access for your ESET product for macOS (7.x)

Mitch | ESET Nederland - 2022-08-17 - Reacties (0) - ESET Endpoint Antivirus

### Issue

- You receive the message "ESET Endpoint Antivirus doesn't have Full Disk Access from your ESET product"



### Solution



System restart is required when upgrading

It is required to restart the system after you upgrade your ESET Security product from version 6 to version 7 and before allowing Full Disk Access for the main app.

1. Click the **Apple** menu icon → **System preferences** → **Security & Privacy**.

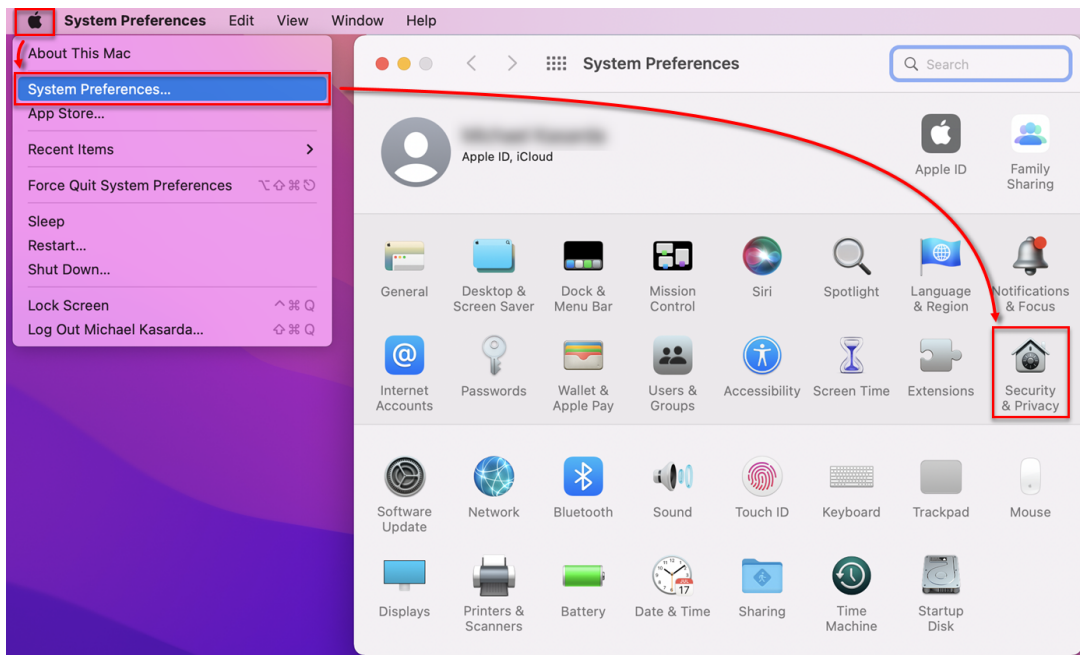


Figure 1-1

2. Click **Privacy**, navigate to **Full Disk Access** and click the **Lock** icon.

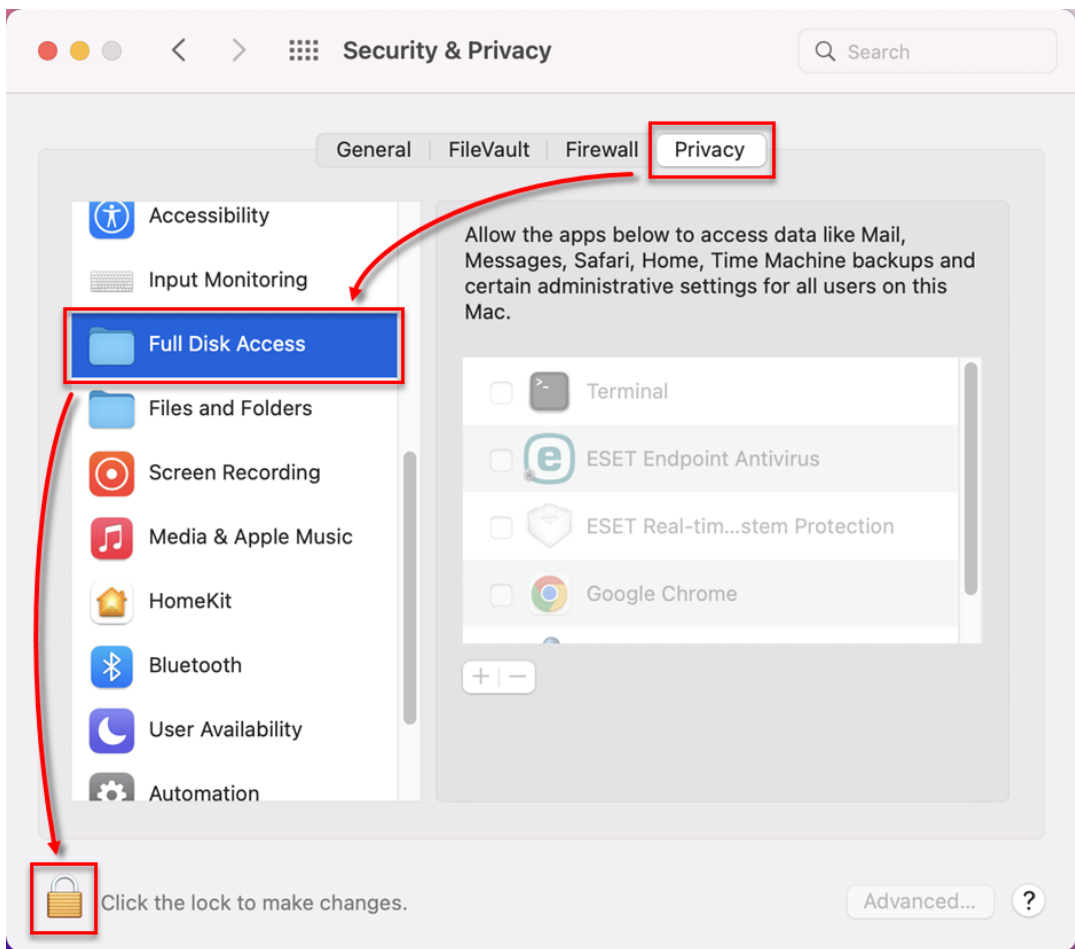
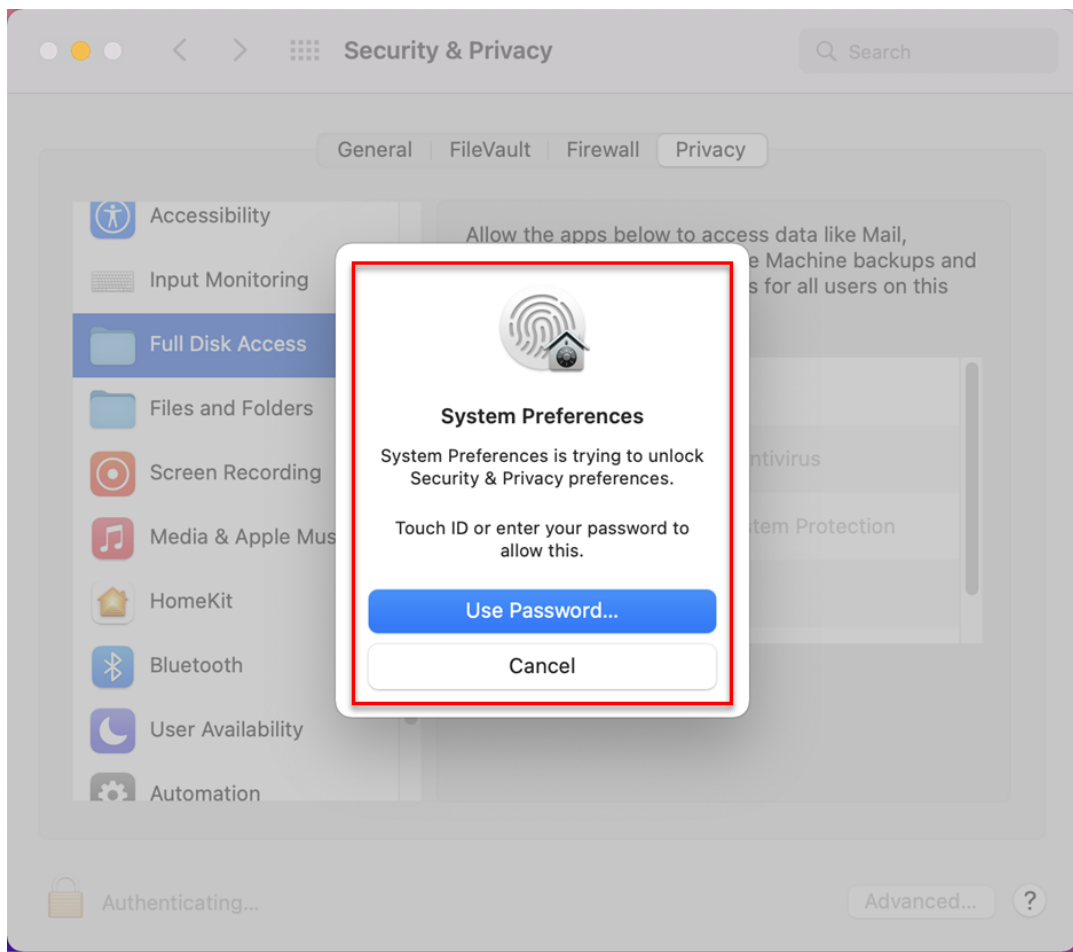


Figure 1-2

3. Use your **Touch ID** or click **Use Password**, then type in your **User Name** and **Password** and click **Unlock**.



**Figure 1-3**

4. Select the check boxes next to **ESET Endpoint Antivirus** and **ESET Real-time File System Protection**.

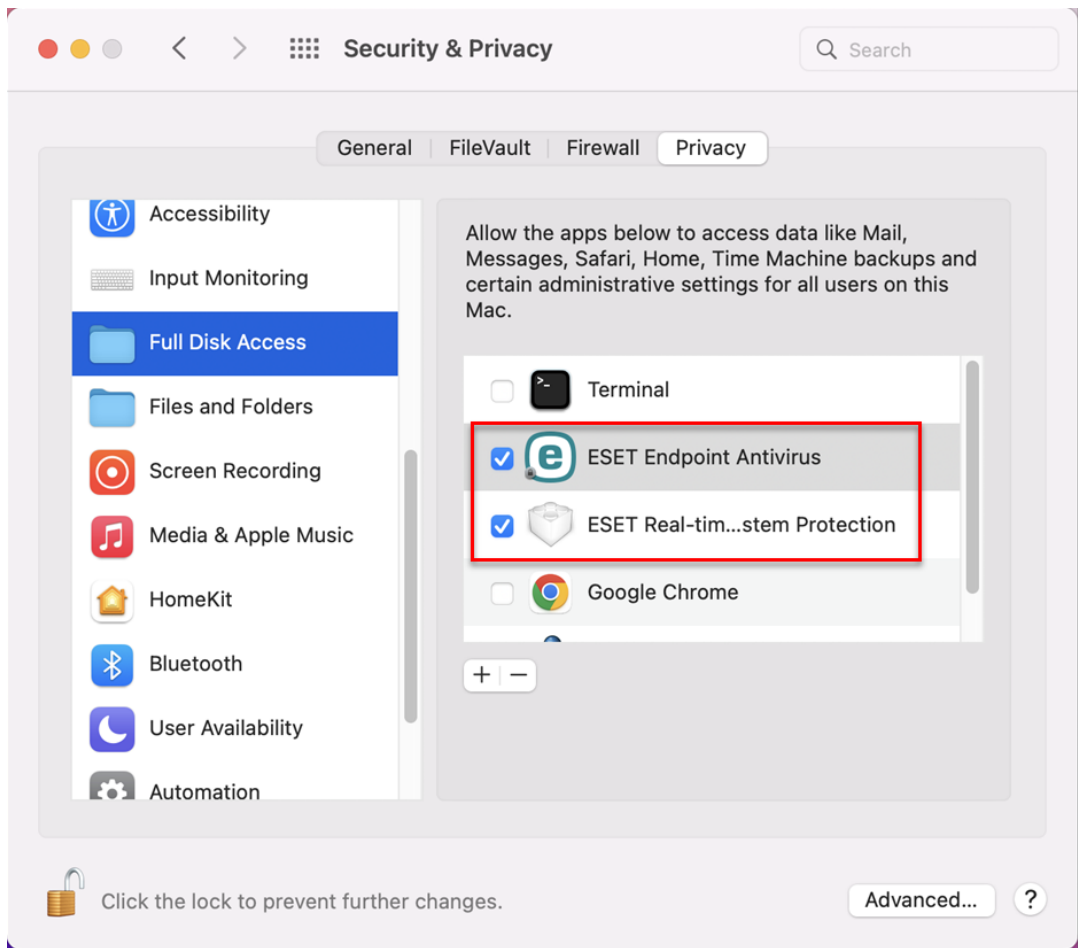


Figure 1-4