

ESET Tech Center

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Can I easily move ESET Remote Administrator (ERA) clients from one server to another? (4.x)

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<https://support.eset.com/kb884>

ERA Server must be running on both servers to change the server your clients report to from OLD_SERVER to NEW_SERVER in ESET Remote Administrator (ERA).

Upgrade to version 5

This article applies to servers running ESET Remote Administrator (ERA) version 4.x. ERA 4 should only be used to manage client workstations running ESET endpoint products version 4.x and earlier. To upgrade to version 5 of ESET server / endpoint products, see the following ESET Knowledgebase article:

[How do I upgrade my network to ESET server / endpoint products? \(5.x\)](#)

You can direct all the clients under OLD_SERVER's control to start reporting to NEW_SERVER by following the steps below:

1. From ERA Console, connect to OLD_SERVER.
2. From the **Clients** tab, select all clients that currently connect to OLD_SERVER.

3. Right-click the selected clients, and select **New Task → Configuration Task**.



Figure 1-1

4. In the **Configuration for Clients** dialog box, click **Create...**



Figure 1-2

5. In the Configuration Editor, navigate to **ESET Smart Security, ESET NOD32 Antivirus → ESET Kernel → Setup → Remote administration**.



Figure 1-3

6. Change the **Server address** to NEW_SERVER (no http://), or use the IP address of NEW_SERVER, in the form xxx.xxx.xx.x (again no http://).
7. To configure the update server, navigate to **Update module → Profile → Setup**.



Figure 1-4

8. In the **Update server** parameter, enter the IP address of NEW_SERVER (http://xxx.xxx.x.x:xxxx).
9. Close the Configuration Editor and click **Yes** when asked to save changes.
10. Within a few minutes (according to the **Interval between connections to server** setting) the clients will pick up the configuration change and begin reporting to the new server.