# **ESET Tech Center**

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## Can I easily move ESET Remote Administrator (ERA) clients from one server to another? (4.x)

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https://support.eset.com/kb884

ERA Server must be running on both servers to change the server your clients report to from OLD\_SERVER to NEW\_SERVER in ESET Remote Administrator (ERA).

## Upgrade to version 5

This article applies to servers running ESET Remote Administrator (ERA) version 4.x. ERA 4 should only be used to manage client workstations running ESET endpoint products version 4.x and earlier. To upgrade to version 5 of ESET server / endpoint products, see the following ESET Knowledgebase article:

How do I upgrade my network to ESET server / endpoint products? (5.x)

You can direct all the clients under OLD\_SERVER's control to start reporting to NEW\_SERVER by following the steps below:

- 1. From ERA Console, connect to OLD\_SERVER.
- 2. From the **Clients** tab, select all clients that currently connect to OLD\_SERVER.
- Right-click the selected clients, and select New Task → Configuration Task.

### Figure 1-1

4. In the **Configuration for Clients** dialog box, click **Create...** 

## Figure 1-2

5. In the Configuration Editor, navigate to **ESET Smart Security**, **ESET NOD32 Antivirus** → **ESET Kernel** → **Setup** → **Remote administration**.

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### Figure 1-3

- 6. Change the **Server address** to NEW\_SERVER (no http://), or use the IP address of NEW\_SERVER, in the form xxx.xxx.x (again no http://).
- 7. To configure the update server, navigate to Update module → Profile → Setup.

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#### Figure 1-4

- 8. In the **Update server** parameter, enter the IP address of NEW\_SERVER (http://xxx.xxx.x.x:xxxx).
- 9. Close the Configuration Editor and click **Yes** when asked to save changes.
- 10. Within a few minutes (according to the **Interval between connections to server** setting) the clients will pick up the configuration change and begin reporting to the new server.