Component upgrade to ESET PROTECT runs slowly

Steef | ESET Nederland - 2021-01-15 - Reacties (0) - ESET PROTECT

Issue

- You have started the Component Upgrade task to upgrade to ESET PROTECT and cannot log into the ESET PROTECT Web Console

Solution

Do not restart the ESET PROTECT Server or the ESET PROTECT service while the database is upgrading. When the task has completed, you can log in to your ESET PROTECT Web Console.

If you cannot log into the ESET PROTECT Web Console, the task has not finished running. Do not attempt to restart the ESET PROTECT Server or the ESET PROTECT service until you can log in to the ESET PROTECT Web Console.

The time it takes to upgrade will vary depending on your database size and the system configuration. It can take some time to complete. Visit Upgrading to the latest ESET PROTECT 8 via Web Console for more information.