

ESET Tech Center

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Configure a notification rule in ESET Remote Administrator so that it is recorded to a Syslog server (5.x)

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<https://support.eset.com/kb2786>

Issue

Configure a notification rule to log an event to the syslog server using ESET Remote Administrator version 5.x

Details

Solution

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

[What's new in ESET version 6 business products?](#)

1. Open the ESET Remote Administrator Console (ERAC) by double-clicking the ERAC icon on your desktop, or by clicking **Start** → **All Programs** → **ESET** → **ESET Remote Administrator Console** → **ESET Remote Administrator Console**.

2. In the main program window, click **Tools** → **Notification Manager**.
3. Select the notification rule you want to edit.
4. Click **Edit** next to the **Action** field.



Figure 1-1

Click the image to view larger in a new window

5. In the **Action** window, select the check box next to **Log to Syslog**. Click **OK**.



Figure 1-2

6. Close the Notification Manager. When prompted, click **Save** to confirm your changes.

NOTE:

The **Action** window also provides the following options:

Select the **Also Log message** option, which will write the message body to the log.

Adjust **Log Verbosity**, or the level of detail. Level 5 is the highest amount of detail, and Level 1 the lowest. **Level 2 - Above + Session Errors** is the recommended option.

To edit advanced syslog settings, click to **Tools** → **Server Options**, then click the **Advanced** tab → **Edit Advanced Settings** → **ESET Remote Administrator** → **ERA Server** → **Setup** → **Logging**.

Related articles:

[Export logs to Syslog server from ESET Remote Administrator \(6.3 and later\)](#)

[How do I configure the ESET Remote Administrator Server to record logs to a Syslog server? \(4.0\)](#)