

# ESET Tech Center

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## Create a second Administrator in ESET PROTECT Cloud Web Console

Lesley | ESET Nederland - 2022-08-29 - Reacties (0) - ESET PROTECT

### Issue

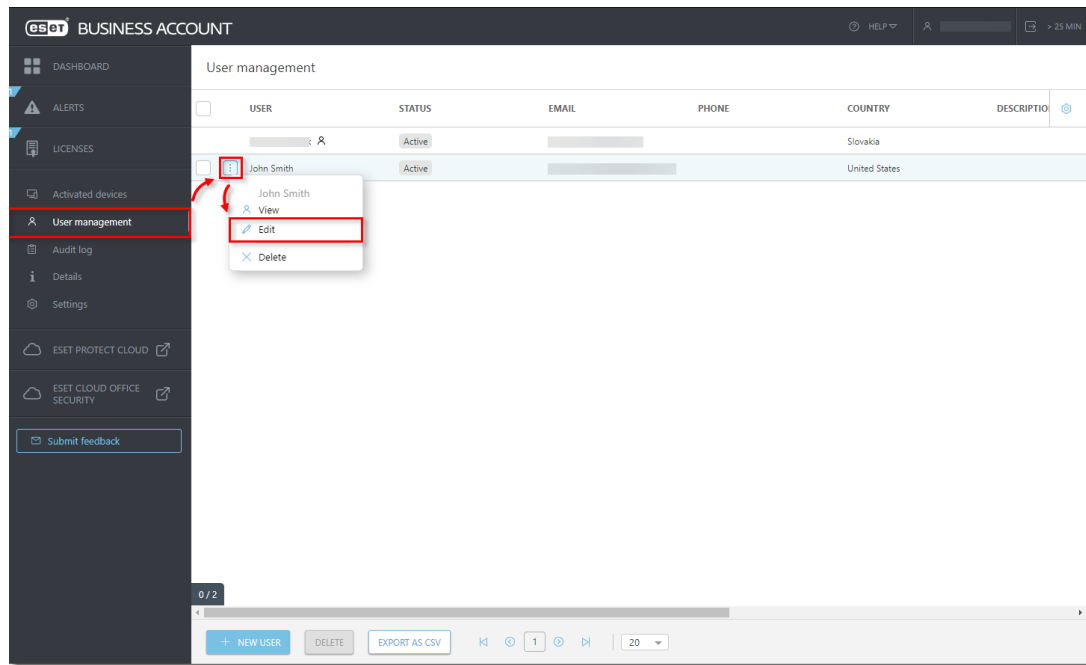
- You want to create a second Administrator in ESET PROTECT Cloud

### Solution

To create a second Administrator in ESET PROTECT Cloud, you need to select Custom Access rights for ESET PROTECT Cloud when creating or editing the user in ESET Business Account.

- Log in to [ESET Business Account](#).
- [Create a new ESET PROTECT Cloud user](#) that needs Administrative access.


Alternatively, you can edit the existing user. Click **User management**, hover the mouse cursor next to the name of an existing user and click the menu (three vertical dots) icon → **Edit**.



- In the **Access Rights** section:

- In the **Company access** section, select **Write**.
- In the **ESET PROTECT Cloud access** section, select **Custom**.

- In the **ESET Cloud Office Security access** section, select **Write**.

**ACCESS RIGHTS** 

Company access


☒ **Write**  
User has full access.

☐ **Read**  
User can only view collected data.

☐ **Write**  
User has full access and can create and execute actions.

☐ **Read**  
User can only view collected data and generate reports in ESET PROTECT Cloud.

ESET PROTECT Cloud access

☒ **Custom**   
User access is defined in ESET PROTECT Cloud.  
[Instructions to define the permission set](#)

☐ **No access**  
User is not able to access ESET PROTECT Cloud.

ESET Cloud Office Security access

☒ **Write**  
User has full access to ESET Cloud Office Security.

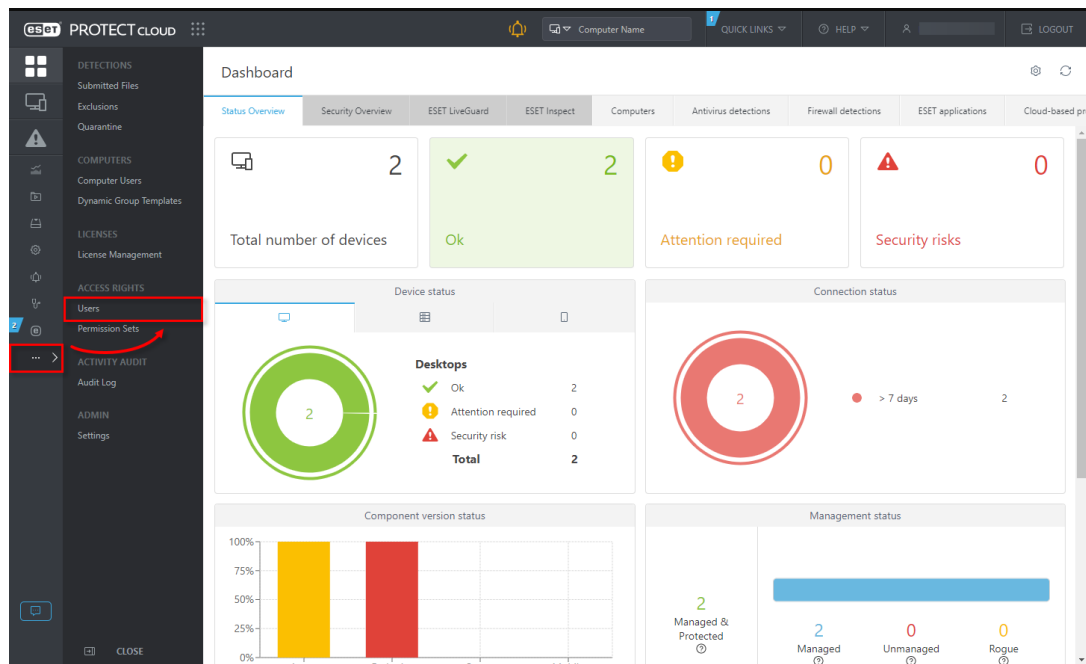
☐ **Read**  
User can only view collected data in ESET Cloud Office Security.

☐ **No access**  
User is not able to access ESET Cloud Office Security.

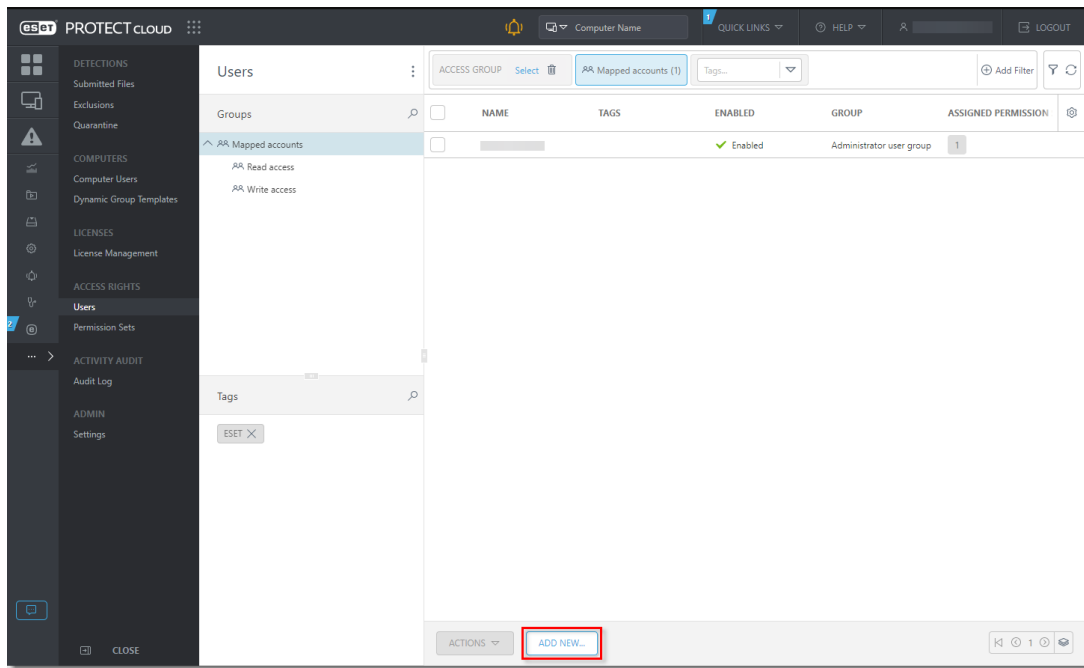
4. Click **Create** to create a new user profile.

5. [Open ESET PROTECT Cloud Web Console](#) in your web browser and log in.

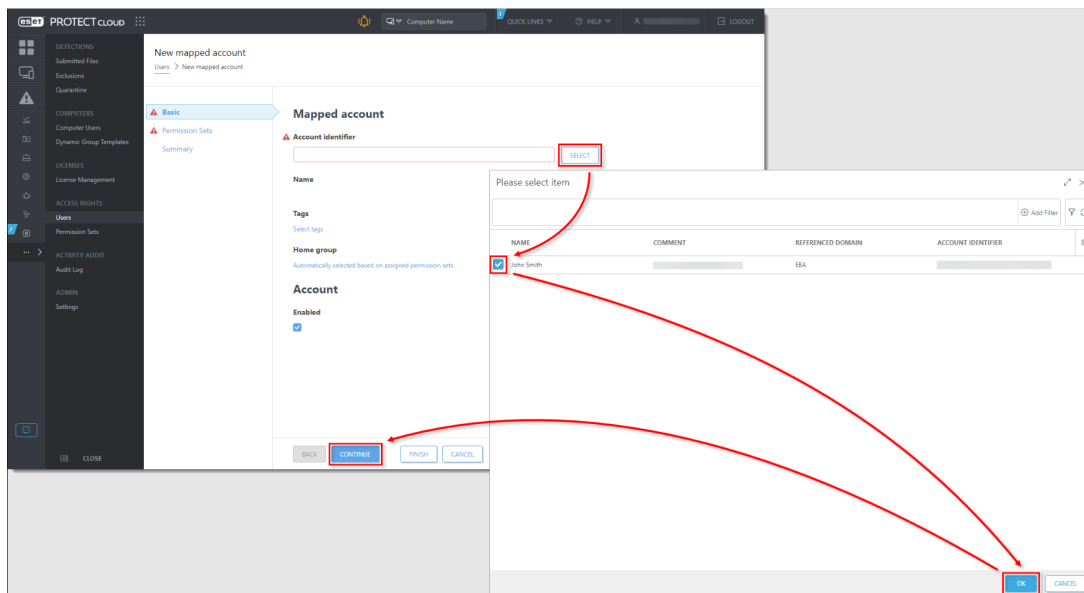
6. Click **More → Users**.



7. Click **Add New**.



8. Click **Select** next to the **Account identifier** field. In the **Please select item** window, select the check box next to the user that was created in ESET Business Account and click **OK**. Click **Continue**.



9. In the **Permission Sets** section, select the check box next to **Administrator permission set** in the **Unassigned (Available) Permission Sets** section. Review the **Selected Permission Set details** and click **Finish**.

New mapped account  
Users > John Smith

Basic  
Permission Sets  
Summary

Please assign permission sets to an account:

ADD ALL REMOVE ALL

Unassigned (Available) Permission Sets

☒ Administrator permission set  
☐ Reviewer permission set

Permission Sets Assigned to Mapped account "John Smith"

Administrator permission set

Create new Permission Set

Selected Permission Set details

Functionality Access

Groups & Computers	Read, Use, Write
Permission Sets	Read, Use, Write
Mapped accounts	Read, Write
Server Tasks & Triggers	Read, Use, Write
Notifications	Read, Write
Client Tasks	Read, Use, Write
Dynamic Groups Templates	Read, Use, Write
Reports and Dashboard	Read, Use, Write
Policies	Read, Use, Write
Send Email	Use
Licenses	Read, Use, Write
Stored Installers	Read, Use, Write
Encryption recovery	Read, Use
Audit log	Read
AD Scanner Access Token	Read, Write

Client Tasks access

Server Tasks access

BACK CONTINUE FINISH CANCEL

10. [Assign a Permission Set to a User.](#)

The new user will now be able to access the Admin Settings in ESET PROTECT Cloud.