

## Create a User Synchronization task (6.3 and later)

Ondersteuning | ESET Nederland - 2025-03-07 - [Reacties \(0\)](#) - [6.x](#)

<https://support.eset.com/kb5825>

### Details


This Server Task synchronizes users and user group information from Active Directory, LDAP parameters, etc.

### Solution

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This content is relevant for version 6.4

For ERA version 6.5 see the [documentation](#).

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. [How do I open ERA Web Console?](#)
2. Click **Admin**  → **Server Tasks** → **User Synchronization** and then click **New**.



**Figure 1-1**

**Click the image to view larger in new window**

3. In the **Name** field, type a name for your new task. In the **Task** drop-down menu, select **User Synchronization** (selected by default). For the fastest response time, we recommend you select the check box next to **Run task immediately after finish**.



**Figure 1-2**

**Click the image to view larger in new window**

- Expand **Settings**. In the **Common Settings** section, beside **User Group Name**, click **Select**. Select the applicable user group and click **OK**.



**Figure 1-3**  
Click the image to view larger in new window

- In the **Server Connection Settings** section, type the following information into the corresponding fields:
  - **Server:** Type the Server name or IP address of your domain controller.
  - **Login:** Type the login credentials for your domain controller in the format **DOMAIN\username**.

### Capitalize the domain and username

Be sure to capitalize the domain and username. Linux systems require this formatting in order to properly authenticate queries to an Active Directory server.

- **Password:** Type the password used to log onto your domain controller.

If you want to use LDAP, select the check box next to **Use LDAP instead of Active Directory** and enter the information for your server.



**Figure 1-4**

- In the **Synchronization Settings** section, next to **Distinguished Name**, click **Browse**. Select the top entry to sync all groups with ERA, or select only the specific groups you want to add and click **OK**.



**Figure 1-5**

- Click **Finish**.



**Figure 1-6**

- Tags
- [ERA 6.x](#)
- [RBAC](#)