Create a User Synchronization task (6.3 and later)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 6.x

https://support.eset.com/kb5825

Details

This Server Task synchronizes users and user group information from Active Directory, LDAP parameters, etc.

Solution

This content is relevant for version 6.4

For ERA version 6.5 see the documentation.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. How do I open ERA Web Console?
2. Click **Admin** → **Server Tasks** → **User Synchronization** and then click **New**.

Figure 1-1
Click the image to view larger in new window

3. In the **Name** field, type a name for your new task. In the **Task** drop-down menu, select **User Synchronization**(selected by default). For the fastest response time, we recommend you select the check box next to **Run task immediately after finish**.

Figure 1-2
Click the image to view larger in new window

4. Expand **Settings**. In the **Common Settings** section, beside **User Group Name**, click **Select**. Select the applicable user group and click **OK**.



Figure 1-3
Click the image to view larger in new window

5. In the **Server Connection Settings** section, type the following information into the corresponding fields:

    - **Server**: Type the Server name or IP address of your domain controller.
    - **Login**: Type the login credentials for your domain controller in the format **DOMAIN\username**.

    > ### Capitalize the domain and username
    > Be sure to capitalize the domain and username. Linux systems require this formatting in order to properly authenticate queries to an Active Directory server.

    - **Password**: Type the password used to log onto your domain controller.

    If you want to use LDAP, select the check box next to **Use LDAP instead of Active Directory** and enter the information for your server.



Figure 1-4

6. In the **Synchronization Settings** section, next to **Distinguished Name**, click **Browse**. Select the top entry to sync all groups with ERA, or select only the specific groups you want to add and click **OK**.



Figure 1-5

7. Click **Finish**.



Figure 1-6

- Tags
- ERA 6.x
- RBAC