Delete non-connecting computers from ESET Remote Administrator Console (6.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 6.x

https://support.eset.com/kb6169

Issue

Delete non-connecting computers from ESET Remote Administrator (ERA) if uninstall task fails

Details

Solution

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. How do I open ERA Web Console?

2. From the ESET Remote Administrator console, click **Admin** → **Server Tasks** → **Delete Not Connecting Computers**.

3. Click **New**.



Figure 1-1
Click the image to view larger in new window

4. Type a name and optional description for the task. Select the check box next to **run task immediately after finish** if you want the task to run immediately.



Figure 1-2

Click the image to view larger in new window

5. Expand the **Settings** section and click **Select**. Select the group from which you want the non-connecting computers to be deleted and click **OK**.



Figure 1-3
Click the image to view larger in new window

6. Type a time interval in the **Number of days the computer has not been connected** field.

7. Verify that the check box next to **Deactivate license** is selected and deselect the check box next to **Remove unmanaged computers** unless you want them removed also. Unmanaged computers usually appear in the Lost & Found group.

8. Click **Finish** to run the task, remove the non-connecting computers and deactivate any licenses attached to those computers.



Figure 1-4
Click the image to view larger in new window

- Tags
- ERA 6.x