

# ESET Tech Center

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## Deny a connection to ESMC Server using revoked custom certificates in Windows

Anish | ESET Nederland - 2019-07-16 - Reacties (0) - ESET Security Management Center

### Issue

- Revoke a certificate in ESET Security Management Center (ESMC)
- You are using an Agent certificate signed by a third-party Certification Authority and you need to revoke the certificate
- Agent certificates signed by a third-party Certification Authority cannot be revoked directly from the ESET Security Management Center (ESMC) Web Console.

### Solution

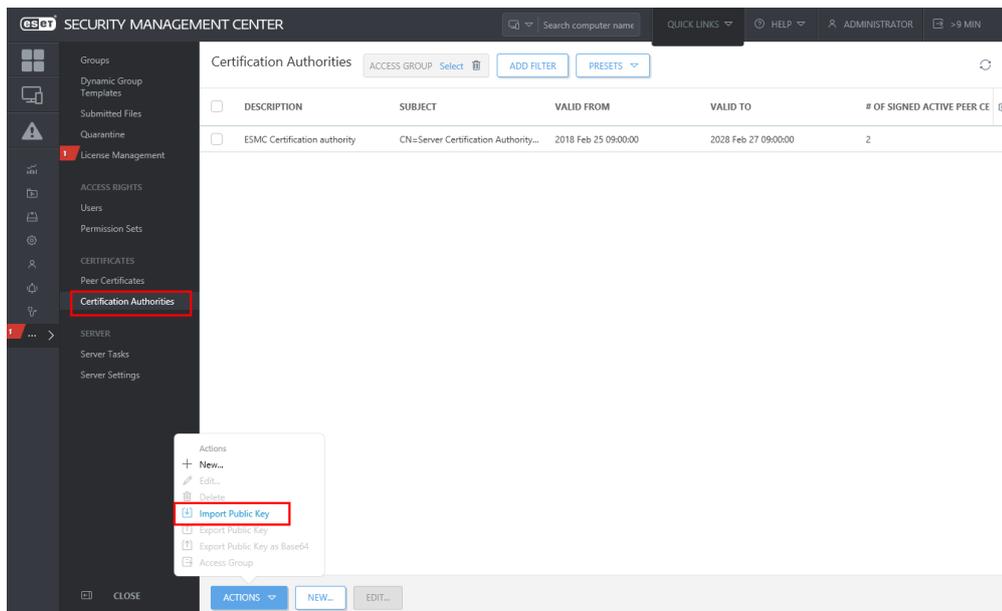
The following abbreviations are used in this Knowledgebase Article:

- CA1 - A third-party Certification Authority (public key) used for signing the Agent certificate AC1
- CA2 - The built-in ESMC Certification Authority (public key)
- CA3 - A third-party Certification Authority used for initial setup of ESMC (optional)
- AC1 - Agent Certificate signed by CA1

**Initial setup—already completed. [Proceed to the revoke the custom agent certificate](#) section for the solution to this issue.**

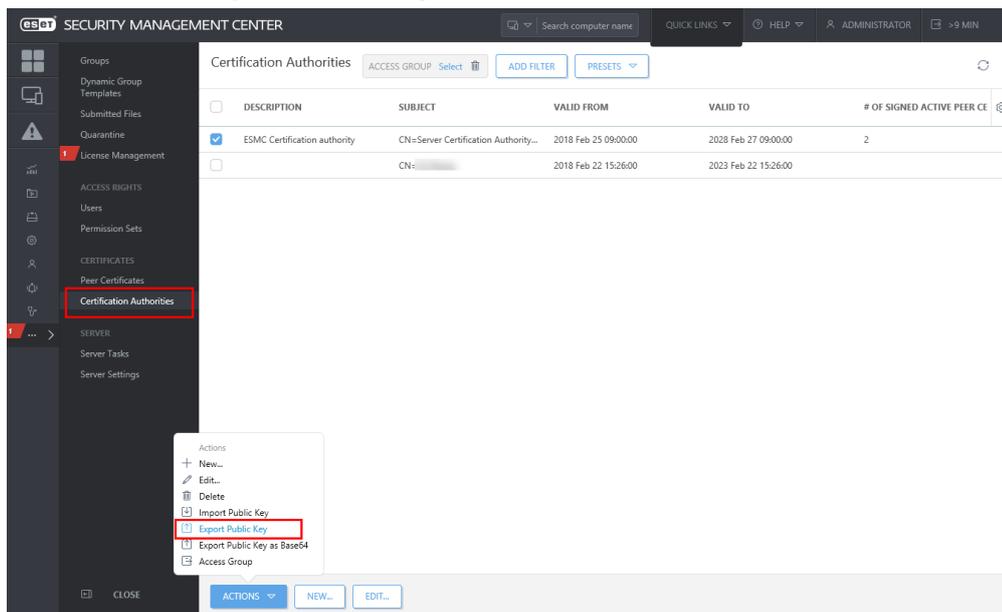
**Connect ESET Management Agent to ESET Security Management Center (ESMC) Server on Windows using an Agent certificate signed by a third-party Certification Authority**

1. Prepare a custom Agent certificate (AC1) and CA public key (CA1) that signed this certificate.
2. Install ESMC Server and Webconsole on Windows Server - either with the built-in certificates and CA2, or using a custom Server certificate and CA3.
3. To import CA1 into ESMC, click **More** → **Certification Authorities** → **Actions** → **Import Public Key**.



**Figure 1-1**  
Click the image to view larger in new window

- To export CA2 to a file, click **More** → **Certification Authorities**. Select the CA2, click **Actions** → **Export Public Key**.



**Figure 1-2**  
Click the image to view larger in new window

- On a Windows client computer, [install the ESET Management Agent](#).
  - Select [Offline installation](#).
  - Use the CA2 Certification Authority.
  - Use the AC1 Agent Certificate (signed by CA1).

6. Make sure that Agent correctly connects to ESMC Server - the client computer appears in the ESMC Web Console.
7. To revoke the AC1 Agent certificate, proceed to the [revoke the custom agent certificate section](#) for the solution to this issue.

### **Revoke the custom Agent certificate (AC1)**

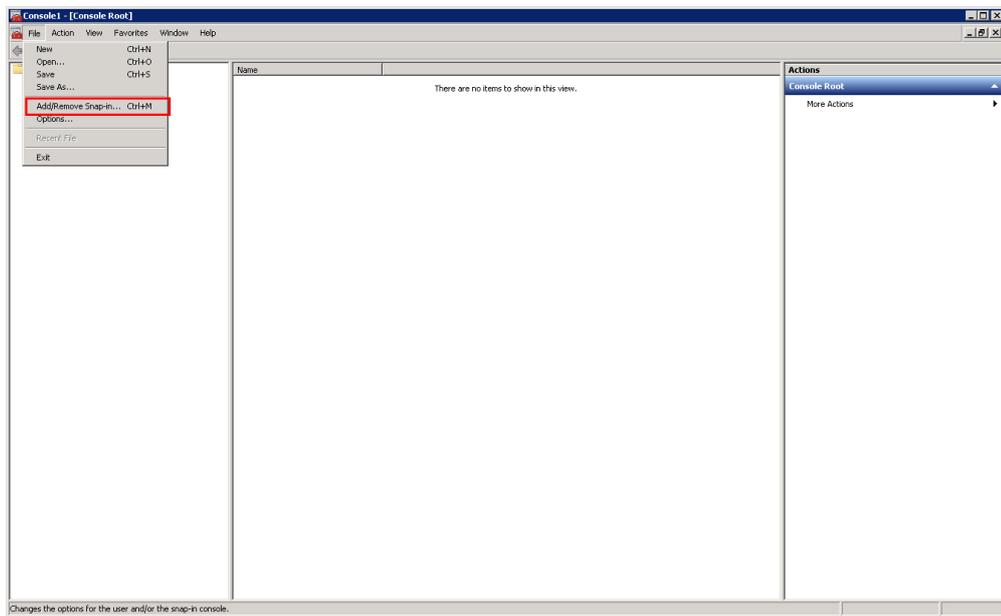
To revoke the Agent certificate AC1, you need to use third-party software (for example the open-source [xca](#)) to create a certificate revocation list.

1. Import the CA1 and custom Agent certificate and revoke the certificate.
2. Add the custom Agent certificate into a certificate revocation list and export the list as a .crl file.

### **Import the certificate revocation list to ESMC Server**

1. On the ESMC Server computer, open Local Computer Certificate store:

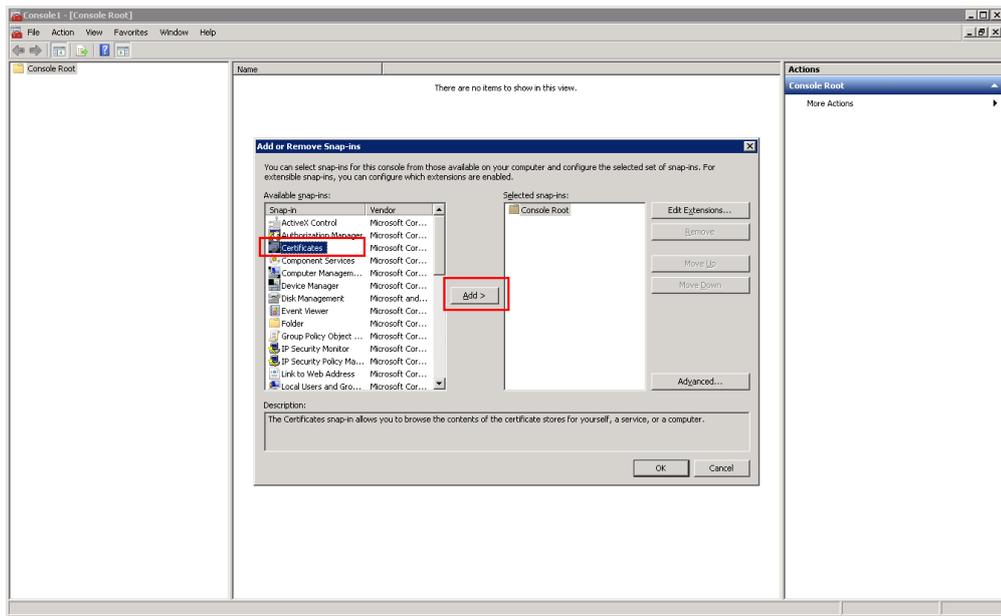
Click **Start** → run **mmc** → **File** → **Add/Remove Snap-in**.



**Figure 2-1**

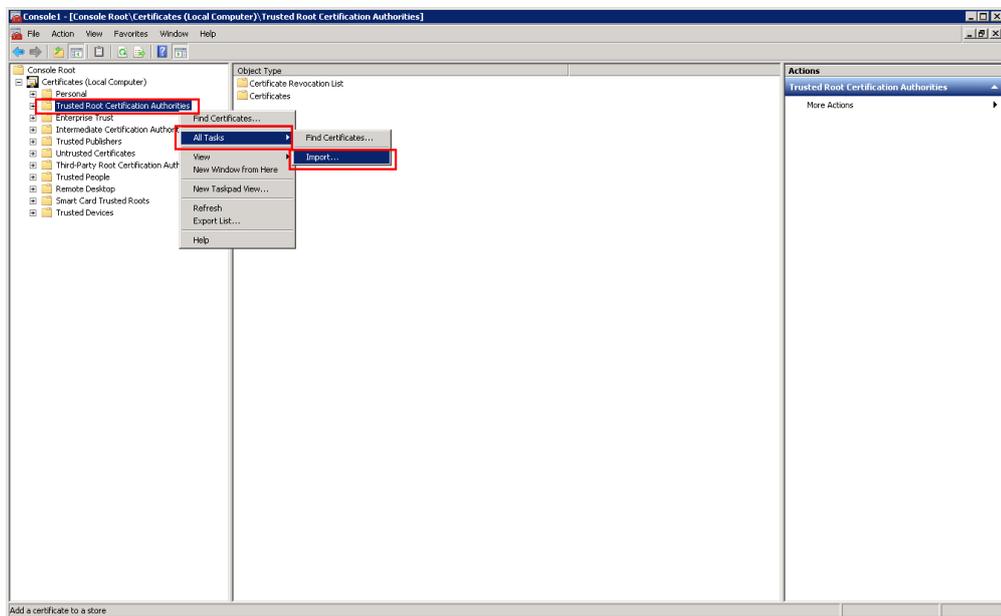
Click the image to view larger in new window

2. Select **Certificates** and click **Add**.



**Figure 2-2**  
 Click the image to view larger in new window

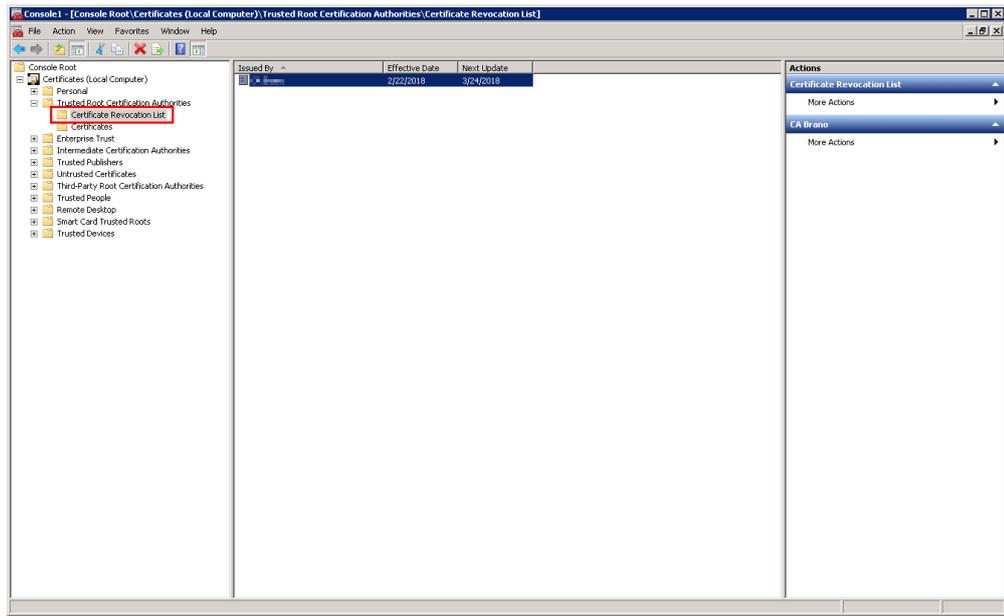
3. Select **Computer account** → **Next** → **Local Computer** → **Finish** and then click **OK**.
4. Right-click the **Trusted Root Certification Authorities** folder and select **All Tasks** → **Import**.



**Figure 2-3**  
 Click the image to view larger in new window

5. Follow the instructions in the wizard to import the certificate revocation list (.crl file).

- Refresh the **mmc** view. The certificate revocation list is now stored in **Trusted Root Certification Authorities→ Certificate Revocation List**.



**Figure 2-4**

**Click the image to view larger in new window**

- Restart the ESMC Server service. Agent certificate validation will fail and the Agent will no longer connect to ESMC Server.