Deploy ERA Agent using ESET Remote Administrator 5.x

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 5.x

https://support.eset.com/kb6067

Issue

Use ESET Remote Administrator (ERA) 5.3 and later to deploy the ERA Agent for 6.x endpoint products.
Migrate from ERA 5.3 to ERA 6.x using ERA 5.3 to deploy the ERA 6.x Agent.

Solution

To deploy the ESET Remote Administrator (ERA) 6.x Agent to client computers using ERA 5.x, follow the instructions below:

I. Generate the ERA Agent Live Installer package from ERA 6.x:

1. Open the ERA 6.x Web Console.
2. Click **Agent Live installers** in the **Quick Links** section.

Figure 1-1
Click the image to view larger in new window

3. In the **Agent Live Installers** window, type the **Server Hostname** and select an **ERA Certificate** and **Certificate Passphrase** (optional).
4. Click **Get Installers**.
5. Click **Download** next to **Agent Installer for windows**.

Figure 1-2

Click the image to view larger in new window

6. The browser will display the `EraAgentInstaller.bat` file. Download the file.
7. Place `EraAgentInstaller.bat` into a local or a public repository accessible by the client workstation.

II. Create a policy in ERA 5.x:

1. Open **ESET Remote Administrator Console** (5.x).
2. In the menu bar, click **Tools** and select **Policy Manager** from the drop-down menu.
3. Click **Add New Policy** in the **Actions** section of **Policy Manager**.



Figure 2-1
Click the image to view larger in new window

4. In the **Create New Policy** window, type the name of the policy and click **OK**.



Figure 2-2
Click the image to view larger in new window

5. Select the newly created policy and click **Edit Policy** to edit its settings.



Figure 2-3
Click the image to view larger in new window

6. In **Configuration Editor**, expand **Windows desktop v5 → Kernel → Settings → Scheduler/Planner** and double-click **Scheduler/Planner**.



Figure 2-4
Click the image to view larger in new window

7. Click **Add**.

Figure 2-5

8. Select **Run external application** and click **Next.** Enter a name for the task and then follow the instructions in the Wizard to create the task.

C

Figure 2-6
Click the image to view larger in new window

9. In the **Special Settings** window, enter the following values for **File**, **Work directory**, and **Command line.** These values must be entered as one line.

> ### Command line
> Be sure to enter your own hosted repository address and saved .bat file name for the highlighted information.

   - **File:** `C:\Windows\System32\WindowsPowerShell\v1.0\powershell.exe`
   - **Work directory:** `C:\Programdata\eset`
   - **Command line:** `((new-object System.Net.WebClient).DownloadFile('https://website.domain/Agent.bat', 'C:/programdata/ESET/Agent.bat'));(New-Object -com Shell.Application).ShellExecute('C:\programdata\ESET\Agent.bat')`

   Click **Next** after each value is entered.

Figure 2-6

10. Click **OK** to exit the **Special settings** window.
11. Click **Yes** when asked if you want to save changes.
12. Once the created client task is triggered, **Windows PowerShell** will download and execute the ERA 6.x Agent Live Installer on 5.x client workstations.

- Tags
- Best Practice
- ERA 5.x
- ERA Agent