ESET Tech Center

Deploy or upgrade ESET endpoint products using ESET Remote Administrator (6.x)

https://support.eset.com/kb3605

Issue

Upgrade ESET Endpoint Security or ESET Endpoint Antivirus to the latest version
Deploy ESET solutions to clients remotely using the software install task or Live Installer method

Solution

Getting Started with ERA: Step 5 of 6

← [Deploy ERA Agent](#) | [Post installation tasks](#) →

Permissions changes in ESET Remote administrator 6.5 and later

Before proceeding, please note important changes to user access rights and permissions in the latest versions of ESET Remote Administrator.

[View Permission](#)

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A user must have the following permissions for their home group:

Vie w per mis sion s

Once these permissions are in place, follow the steps below.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in.

2. Click **Admin** ☒ → **Client Tasks** → **Operating system** → **Software install** → **New**.

Figure 1-1

Click the image to view larger in new window

3. In the **Basic** settings section, give your installation task a **Name** and optionally a **Description**. The **Task** drop-down menu will automatically be set to **Software Install**.

Figure 1-2

Click the image to view larger in new window

4. Expand the **Settings** section and select the check box next to **I agree with application End User Agreement**.

> ### Linux installations
> You can add the **--skip-license** parameter to the **Installation Parameters** field to skip the display of

the ESET End-user license agreement (EULA). If you wish to view the EULA before agreeing to it, do not use this parameter.

> ### ESET Remote Administrator version 6.2.11 and earlier:
>
> Adding targets is done during task creation (for example, after adding a new task and giving it a **Name**, click **Target** to add groups or clients to the task).

5. If you are installing a new product, click **<CHOOSE ESET LICENSE>**, select the license that you want to use to activate ESET products that will be sent to client computers and then click **OK**. If you are running an upgrade installation on a previously activated product, do not select the license. If you have not yet added product licenses, click here for instructions to add product licenses in ERA.

Figure 1-3

6. Under **Package to install** there are two options to select the package that will be installed on target clients:

   a. To install a package from the repository, click **<CHOOSE PACKAGE>**, select the ESET product that you want to install on client computers and then click **OK**. Do I have the latest version of ESET business products?

   Figure 1-4
   Click the image to view larger in new window

   b. To install a package by entering the target URL, select **Install by direct package URL** and type the package URL into the corresponding field. Do I have the latest version of ESET business products?

   c. Select the check box next to **Automatically Reboot**

When Needed.

Figure 1-5

Click the image to view larger in new window

7. Expand the **Summary** section to view details about your software install task. Click **Finish** to complete creation of the task.

   Version 6.2 and earlier: The new task will be displayed in the **Client tasks** pane. Select the task and click **Details → Executions** to verify that the task is running. The status column will display **Finished** when remote installation is complete on a given client computer.

Figure 1-6

Click the image to view larger in new window

8. When prompted, click **Create Trigger** to add targets for this task, and to automate this task when certain triggers are met (optional).

Figure 1-7

9. Type a name for the trigger into the **Trigger description** field.

Figure 1-8

Click the image to view larger in new window

10. Expand **Target** and click **Add computers** or **Add groups**, depending on your preference.

Figure 1-9

Click the image to view larger in new window

11. Select the check box(es) next to the computer(s) or group(s) you want to send this task to and click **OK**.

Figure 1-10

Click the image to view larger in new window

12. Expand **Trigger** and select your desired option from the **Trigger Type** drop-down menu and click **Finish**.

Figure 1-11

Click the image to view larger in new window

13. Send an activation task to the computers on which you installed ESET endpoint products so that they can begin receiving regular updates.

13. If you are performing a new installation of ERA, proceed to Step 6, post installation tasks.

Related articles:

Deploy ESET Endpoint Security for Android (2.x) using ESET Remote Administrator (6.x)

Tags
Endpoint
ERA 6.x