

ESET Tech Center

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Deploy the ERA Agent to a Mac OS X client using the Agent Live Installer (6.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - 6.x

<https://support.eset.com/kb3696>

Issue

When deploying the ESET Remote Administrator Agent (ERA Agent) Live Installer to a macOS client, the package is distributed as a .tar.gz file.

Extract `eset_remote_administrator_agent-mac-2.tar.gz` and install the ERA Agent.

Solution

Getting Started with ERA: Step 4 of 6

← [Add Client Computers](#) | [Deploy ESET endpoint solutions](#) →

Peer certificates and Certification Authority that are created during the installation are by default contained in the Static Group All.

1. [Open ESET Remote Administrator Web Console](#) (ERA Web Console) in your web browser and log in.
2. Click **Deploy ERA Agent**.



Figure 1-1

Click the image to view larger in new window

3. In the **Create Agent Live Installer** section, you can select **Create Installer** or **Select existing**. In this

example **Create Installer** option is selected.



Figure 1-2

4. Select **Parent group** where the computer will be contained after the installation.
5. Click **Get Installers**.

Remote Clients

If you are creating a live installer to allow remote clients to check into a central ERA Server, expand **Configuration**. In the **Server Hostname (Optional)** field, type the public fully qualified domain name (FQDN) or public IP address for the ERA Server and then click **Get Installers**.



Figure 1-3

Click the image to view larger in new window

6. Next to **Agent Installer for Mac**, click **Download**. Make note of the file's saved location.



Figure 1-4

Click the image to view larger in new window

7. Distribute the Live Installer file to your Apple client(s) using email, a shared network folder, or whatever means you choose. Download the file to the Desktop on your client(s).
8. After you have downloaded the file to the client(s), double-click **eset_remote_administrator_agent-mac-2.tar.gz** to extract the file. **EraAgentinstaller.sh** will be extracted to your Desktop.
9. Click **Go** → **Utilities** and then double-click **Terminal** to open a new Terminal window.



Figure 1-5

10. In your new Terminal window, enter the following commands:
 - a. `cd Desktop`
 - b. `bash EraAgentinstaller.sh`

macOS Sierra users need to use root access

If you are using macOS Sierra, run the command:

```
sudo bash EraAgentinstaller.sh
```

instead of:

```
bash EraAgentinstaller.sh
```

in step 5b.

11. When you are prompted for your password, type the password for your user account. Though characters will not appear, your password will be entered. Press **Return** when you are finished to continue installation.
12. Click **Go** → **Utilities** and then double-click **Activity Monitor**. Click the **Energy** tab and locate the process called **ESET Remote Administrator Agent** to verify that the Agent is running. You can now manage this client computer using ESET Remote Administrator.



Figure 1-6

13. If you are performing a new installation of ERA, proceed to Step 5, [deploy ESET endpoint products to your client computers](#).

Related articles:

[Getting started with ESET Remote Administrator \(ERA\) - Windows](#)

Tags

ERA 6.x

ERA Agent

macOS