

ESET Tech Center

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Description of Enterprise Server v2.4 Interface Changes

Anish | ESET Nederland - 2018-01-24 - Comments (0) - ESET Endpoint Encryption

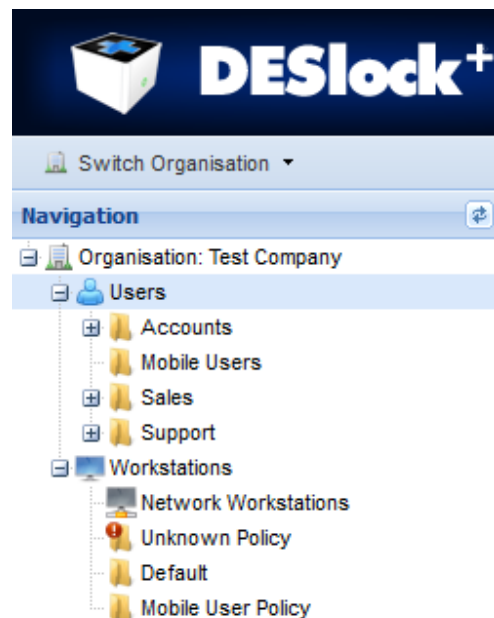
If you have upgraded from a previous Enterprise Server, there are several changes you will notice about the layout of the Enterprise Server. This article is designed to highlight the major changes to avoid any confusion about information which has moved and which might otherwise be thought to be missing.

Single Organisation Root

From version 2.4 onwards, the original “Organisation Management” node has become the root of the organisation tree, and it has been renamed to contain the name of the organisation. This is show below in the side by side comparison.



Old organisation tree structure



New organisation tree structure

Below the organisation name node you will find “Users” and “Workstations” branches. These contain the licenced users and activated workstations. Prior to

version 2.4, Workstations existed within the Organisation in teams alongside User, however these now exist separately within their respective branches.

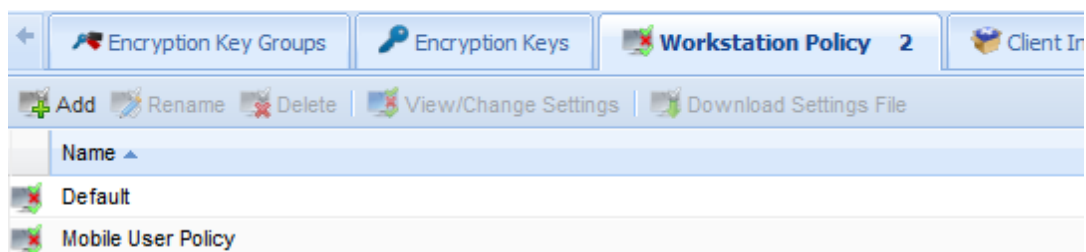
Workstations and Workstation Policy

Prior to version 2.4, Workstation Policy items were listed separately in a panel under Organisation Management. There was no correlation between workstations within the organisation and these policy entries, so there was no way to know which policy had been applied to any individual workstation. Also there was no way to update this policy without manually doing so on each individual workstation.



Organisation Management

Manage global aspects of the organisation



This has been improved so that workstations appear in their own discreet branches which apply Workstation Policy in exactly the same way the User tree applies Group Policy to users. Additionally the separate Workstation Policy panel has been removed because Workstation Policy is editable directly within the team itself.



After the upgrade you will find all of your workstations in the Unknown Policy branch. Because Workstation Policy is now in a team structure, it also allows Workstation Policy to be inherited by sub teams in exactly the same way as Users and Group Policy.

Updating Workstation Policy

In the same way as editing Group Policy can mark a user as requiring an update, editing Workstation Policy can mark a workstation as requiring an update. If a workstation is marked as requiring an update (i.e. the workstation is red) then you can post a policy update to it. This command requires the workstations has DESlock+ client software version 4.5.0 or later.



Workstations

This team stores all normal workstations within the Enterprise Server.

Normal workstations can have policy applied to them, as defined in the Workstation Policy panel.

| Name | Workstation ID | Description | FDE status |
|-----------------|----------------------------------|-------------|---------------|
| DATA-49988F7BD7 | 4D84B651-B6FB-11E2-9B5B-000C2... | | Not Encrypted |

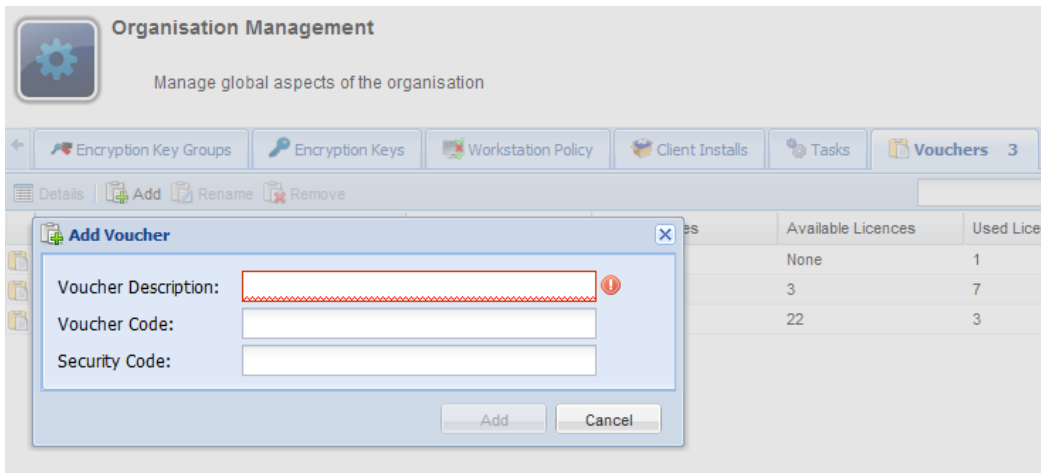
Remote Software Installation

DESlock+ client software can now be remotely installed onto workstations discovered on the local network. This feature is available in the Network Workstations panel found under the Workstation branch. This list only contains workstations found during a network scan that are also not already found within the Organisation.

| Name | Description |
|----------|--------------------|
| ACHILLES | ES Proxy Server |
| ARES | MBA Win7 |
| ATHENA | Database Server |
| CHROMIUM | |
| COBALT | Development Server |
| DEMETER | |
| DIONYSUS | |
| ELECTRA | John's Laptop |
| ENYO | |
| EUROPA | |

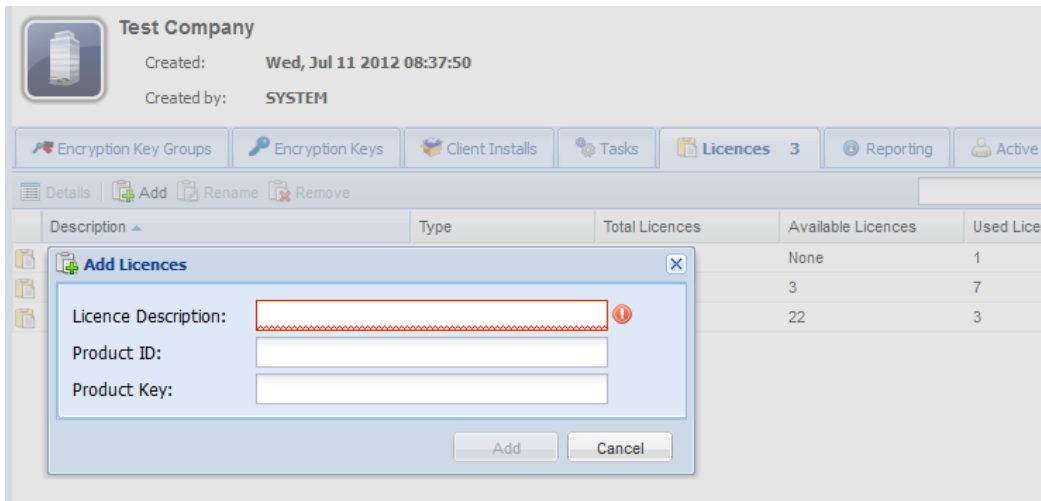
Licences and Vouchers

Previously users were licensed to use the client software by using a DESlock+ Voucher. When adding a voucher, the admin would have been prompted for a Voucher Code and Security Code.



Old Voucher interface

To simplify terminology, the term Voucher has been dropped in favour of referring to it as a multi user licence, or simply a licence. The licence is added using a Product ID and Product Key, which are synonymous with the original Voucher Code and Security Code.



New Licence interface

After upgrading there is no need to do anything to change or update any existing vouchers, as they will continue working. However, if you need to add a new licence, or for some reason you are re-installing, you should be aware of the change in terminology.