

ESET Tech Center

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Do I have the latest version of ESET business products?

Ondersteuning | ESET Nederland - 2017-11-24 - Reacties (0) - Legacy ESET Remote Administrator (6.x / 5.x / 4.x)

<https://support.eset.com/kb3040>

Issue

Verify that you are running the latest versions of ESET Remote Administrator Console, ESET Remote Administrator Server, ESET Mail/File Security and ESET endpoint products (ESET Endpoint Security, ESET Endpoint Antivirus, etc.)

Solution

Latest version of ESET Remote Administrator 6.x: 6.5.31.0

Latest version of ESET Remote Administrator 5.x: 5.3.39.0

Check which component versions you are using in ESET Remote Administrator 6.x

To check which version of ERA Server and Components you are running [follow our step-by-step instructions](#).

To view a list of the component versions that correspond with your installation of ESET Remote Administrator (ERA) 6.x, see [Compatible ERA Server / component versions](#).

[See below if you are using ERA 5.x and want to check for the latest version](#).

Check your ESET Endpoint Security/Antivirus product version

Latest version of ESET Endpoint Security for Windows: 6.6.2064.0

Latest version of ESET Endpoint Antivirus for Windows: 6.6.2064.0

1. Open the main program window by double-clicking the ESET icon in your Windows notification area.



Figure 1-1

Click the image to view larger in new window

2. Click **Help and Support**.



Figure 1-2

Click the image to view larger in new window

3. The product version will be displayed next to **Product version**.



Figure 1-3

Click the image to view larger in new window

Check your client workstations for the latest version of ERA 5.x

[Check client workstations](#) | [Check ESET Mail/File Security](#)

1. Open the ESET Remote Administrator Console by clicking **Start** → **All Programs** → **ESET** → **ESET Remote Administrator Console** → **ESET Remote Administrator**

Console.

2. Click **Help** → **Check for Server Updates on the Web**.



Figure 2-1

Click the image to view larger in new window

3. If a more recent version is available ("The version of your software is outdated. Please download the new version"), click **Download** to download the latest version.



Figure 2-2

4. Repeat steps 1-3 above to check for the latest version for the ESET Remote Administrator Console (in step 2, click **Check for Console Updates on the Web**).

Check the latest versions of your client workstations in ERA 5.x

Latest version of ESET Endpoint Security 5.x for Windows: 5.0.2271.0

Latest version of ESET Endpoint Antivirus 5.x for Windows: 5.0.2271.1

1. Open the ESET Remote Administrator Console by clicking **Start** → **All Programs** → **ESET** → **ESET Remote Administrator Console** → **ESET Remote Administrator Console**.
2. In the **Clients** tab, verify the version number installed on a client workstation by looking at the information in the **Product Version** column.



Figure 3-1

Click the image to view larger in new window

3. If a client workstation does not have the latest version installed, see the following Knowledgebase article for instructions on upgrading a client workstation:

- [How do I use ESET Remote Administrator to upgrade ESET](#)

[products on client workstations?](#)

Check your ESET Mail/File Security product version

Latest version of ESET Mail Security for Microsoft Exchange Server:
6.5.10016.0

Version 6.x


1. Open the main program window by double-clicking the ESET icon  in your Windows notification area.



Figure 4-1

Click the image to view larger in new window

2. Your product version will display next to **Product version**.



Figure 4-2

Click the image to view larger in new window

Version 4.5


1. Open the main program window by double-clicking the ESET icon  in your Windows notification area.



Figure 4-3

Click the image to view larger in new window

2. Click **Help** → **About**.



Figure 4-4

Click the image to view larger in new window

3. The product version will be displayed in the **About** window below the product name.



Figure 4-5

Tags
ERA 5.x
ERA 6.x
Version