# **ESET Tech Center**

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# Download, install and activate ESET Cyber Security or ESET Cyber Security Pro

Mitch | ESET Nederland - 2022-11-29 - Reacties (0) - Endpoint Solutions

#### Issues

- Install the latest version of ESET Cyber Security or ESET Cyber Security Pro
- macOS El Capitan (10.11) and earlier users: <u>Install version 6.8 of ESET Cyber Security</u> or <u>ESET Cyber Security Pro</u>

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Use the latest version of macOS operating system To install the latest version of ESET Cyber Security or ESET Cyber Security Pro (6.10), upgrade to macOS Sierra (10.12) or later.

# Solution

# Install the latest version of ESET Cyber Security or ESET Cyber Security Pro

Installation from the .pkg file requires internet access During installation and the first startup of your ESET products for macOS installed from the .pkg file, it is necessary to have internet access on your mac to allow Apple to verify ESET kernel extensions notarization.

1. Uninstall any previously installed antivirus software on your system.

2. Click one of the links below to download the installer package and then double-click the appropriate installer file to begin installation:

- Latest version of ESET Cyber Security
- Latest version of ESET Cyber Security Pro

If you have a CD, insert it into your computer (if the installation does not begin automatically, double-click the ESET disc icon on your desktop). The **ESET Cyber Security** or **ESET Cyber Security Pro** window will open automatically.

- 3. Double-click English.
- 4. Double-click the **Install** icon.



5. Click **Allow** to launch the Installation Wizard.

	Install ESET Cyber Security Pro	B
	<image/> <section-header><section-header><text><text><text></text></text></text></section-header></section-header>	
eset		Go Back Continue

6. Click Continue.



#### 7. Click Continue.

	Install ESET Cyber Security Pro	۵
	Important Information	
<ul> <li>Introduction</li> <li>Read Me</li> <li>Licence</li> <li>Version Check</li> <li>Setup</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	<ul> <li>System requirements</li> <li>Mac computer with an Intel processor</li> <li>Processor architecture: Intel 64-bit</li> <li>macOS: 10.12 - 11.0</li> <li>Memory: 300 MB</li> <li>Disk space: 200 MB</li> </ul>	
eset	Print Save Go Back Continue	2

8. Click **Continue** → **Agree**.



9. Click **Continue**. We recommend you install the latest version if you are notified one is available.

		e Install ESET Cyber Security Pro	۵
		Version Check	
• 1	ntroduction	Version check successful. Click Continue.	
• •	Read Me		
• 1	Licence		
• •	Version Check		
•	Setup		
• [	Destination Select		
• 1	nstallation Type		
• 1	nstallation		
• 3	Summary		
e	Set	Go Back Continue	

10. Select an Installation mode and click Continue.

Compatibility issues

After clicking **Continue**, you might receive the following message: "This installer is intended for use with macOS versions: 10.12 - 11.0!"

After receiving the following message, click **Continue** to resume the installation. ESET Endpoint products for Mac are compatible with macOS Big Sur 11.0 and later. This issue is caused by the versioning change of macOS versions.



11. Select your preference for ESET LiveGrid and click Continue.

	Install ESET Cyber Security Pro	8
	ESET LiveGrid®	
<ul> <li>Introduction</li> <li>Read Me</li> <li>Licence</li> <li>Version Check</li> <li>Setup</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	ESET LiveGrid® feedback system allows us to collect statistics and information about suspicious objects, which we process automatically to create detection mechanisms in our cloud system. We then immediately apply these to ensure that our customers have the maximum level of protection.	
	Please select one of the options	
eser	Go Back Continue	5

## 12. Select your <u>Potentially Unwanted Applications</u> preference and click **Continue**.

	Install ESET Cyber Security Pro	8
<ul> <li>Introduction</li> <li>Read Me</li> <li>Licence</li> <li>Version Check</li> <li>Setup</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> <li>Summary</li> </ul>	Potentially Unwanted Applications Potentially unwanted applications are programs that usually require the user's consent before installation. They might not pose any security risk, however, they can affect your computer's performance, speed and reliability as well as change its behavior.	
eset	Please select one of the options ③ Go Back Continue	

### 13. Click Install.

	Install ESET Cyber Security Pro	8
<ul> <li>Introduction</li> <li>Read Me</li> <li>Licence</li> </ul>	Standard Install on "Macintosh HD" This will take 160,5 MB of space on your computer. Click Install to perform a standard installation of this software for all users of this computer. All users of this computer will	
<ul> <li>Version Check</li> <li>Setup</li> <li>Destination Select</li> <li>Installation Type</li> <li>Installation</li> </ul>	be able to use this software.	
Summary	Change Install Location	
eset	Go Back Install	

14. When prompted, type your administrator Name and Password and click **Install Software**.

15. The installation may take a few minutes to complete. When the **Installation was successful** screen displays, click **Close**.

0	System Extension Blocked notification
-	After the installation, System Extension Blocked notification windows may overlay the Installation was
	successful window. Move the windows to the side, close the installer and continue.



### 16. After the installation, you will receive **System Extension Blocked** system notification. Allow system extensions for your ESET product for Mac.

17. After allowing system extensions, you need to allow your ESET product to add proxy configurations for Web access protection to work. Click **Allow**. This option is required by Apple to increase your protection.



18. After allowing system extensions, you will receive **Your computer is not protected** notification from your ESET product. You need to allow your ESET product access to **user protected data** to receive full protection.

#### Allow full disk access

a. Click Open System Preferences.

eser CYBER SECURITY PRO
Your computer is not fully protected macOS is preventing ESET Cyber Security Pro from accessing some folders. Please allow scanning of those folders: 1. Open the System Preferences > Privacy 2. Add to the 'Full Disk Access' permission: • ESET Cyber Security Pro • ESET Real-time file system protection 3. Start ESET Cyber Security Pro again
Start Again Open System Preferences

b. Select the **Full Disk Access** option.

General	FileVault Firewall Privacy
Speech Recognition	<ul> <li>Enable Location Services</li> <li>Allow the apps and services below to determine your location.</li> </ul>
Accessibility	System Services Details
Input Monitoring	
Full Disk Access	
Files and Folders	
Screen Recording	
Media & Apple Music	<ul> <li>Indicates an app that has used your location within the last 24 hours.</li> </ul>
HomeKit	
Bluetooth	About Location Services & Privacy

c. Click the Lock icon so that you can make changes.

● ● ○ 〈 〉 iiii Securit	y & Privacy Q Search
General	FileVault Firewall Privacy
الله Speech Recognition	Allow the apps below to access data like Mail, Messages, Safari, Home, Time Machine backups, and certain administrative settings for all users on this
Accessibility	Mac.
Input Monitoring	ESET Cyber Security Pro
Full Disk Access	Section (Content of the content of t
Files and Folders	
Screen Recording	
Media & Apple Music	
HomeKit	+ -
Bluetooth	
Click the lock to make changes.	Advanced ?

d. Check the check box next to ESET Cyber Security Pro and ESET Real-time System Protection.

• • · < > iiii Securit	<b>y &amp; Privacy</b> Q Search
General	FileVault Firewall Privacy
الله Speech Recognition  Accessibility	Allow the apps below to access data like Mail, Messages, Safari, Home, Time Machine backups, and certain administrative settings for all users on this Mac.
Input Monitoring	ESET Cyber Security Pro
Files and Folders Screen Recording	CSET Real-timeystem Protection
Media & Apple Music	+ -
Bluetooth	
Click the lock to prevent further c	hanges. Advanced ?

e. Click **Start Again** in ESET product notification to restart ESET product or restart your computer.



19. After the installation and system configuration is complete, the activation window will open automatically. If you are using macOS Big Sur (11), you will be informed about unsupported functionality. Some functionalities in ESET products for macOS 11 Big Sur will be added in future versions. For more information click **Learn more** or visit <u>our macOS Big Sur support article</u>. Click **Close** to continue.

eser	CYBER SECURITY PRO
	Unsupported functionality Some of the functionality of ESET Cyber Security Pro is not supported on macOS 11 Big Sur yet. Check for product updates regularly to get the unsupported functionality back for your macOS.
	Close

20. In the **License Key** field, type or copy/paste your License Key and click **Activate**. Make sure you type or copy/paste in the **License Key** exactly as it appears and include the hyphens. If you copy/paste be sure you do not accidentally select additional space around the text. If you have a CD, type your Activation Key (printed on the label) into the blank field. Be sure to include hyphens. If the activation window does not open automatically, in the menu bar, click the or icon in the menu bar. Select **Open ESET Cyber Security** or **ESET Cyber Security Pro** and click **Activate**.

If you do not have a License Key or did not receive an email with license information following your purchase, you can retrieve your license information.

• • • CYBER SECURITY PRO	
I have a License Key License Key	I don't have a license yet
<b></b> ©	Test this product for free for a limited time. You only need an email address.
	Purchase license
	Purchase a full license for this product from your local ESET distributor.
Where can I find the License Key?	Activate later
I have a Username and Password, what do I do?	Your device will not be fully protected until you activate this product.
? Activate	

21. If your credentials were entered correctly, you will see the **Activation was successful** screen. Click **Done** to complete your activation. Your product will now automatically begin downloading the latest modules update.

22. **Cyber Security Pro users only:** In the **New network connection detected** window, select the check box next to **Remember network**, select your preferred **Profile** from the drop-down menu and click **OK**.

If you are performing this installation in an office or home environment on a secure network, click **Home** or **Office**. Only select **Public** if you are traveling with your client computer and ESET Cyber Security Pro detects a new network.

eser	CYBER SE	ECURITY PRO
j	New netwo You have con for this conne	ork connection detected nected to an unknown location. Please select a profile ection.
	Interface:	
	Profile:	Home
	🗹 Remembe	r network
		Cancel
Show se	ettings	

# Install version 6.8 of ESET Cyber Security or ESET Cyber Security Pro

macOS 10.11 and earlier users must use version 6.8. <u>Visit our End of Life policy page to</u> <u>view product support levels</u>

Double-click the appropriate installer file to download the appropriate installer file:

- Version 6.8 of ESET Cyber Security
- Version 6.8 of ESET Cyber Security Pro

Home  Computer scan Update Setup Tools Computer Toiling
Computer scan Update Setup Tools Computer Computer
Update Setup Tools Computer Firewall Web and Mall Parental Control
Setup Tools Computer Firewall Web and Mail Parental Control
Tools Computer Firewall Web and Mail Parental Control
1005 Computer Pritwan Web and man Partitial Control
Characterity Training
Croesecurity staining
Help
FREQUENTLY USED
Smart Scan
Ø Update
Number of checked objects with Real-time scanner: 0
Varian of virus signature database 2020/20120124
Version of mus signature database. Proc (2015)(124)
License valid until: 10/24/13 5:00:00 AM