Enable Document Protection in ESET Endpoint Security / ESET Endpoint Antivirus (6.x)

Issue

Blank emails / Word documents being sent out as a result of TrojanDownloader.VBS.Agent infection

Solution

> ### If you do not use ESET Remote Administrator to manage your network
> [Perform these steps on individual client workstations](#).

Enable Document Protection using ESET Remote Administrator

> ### Disabled by default
> Document Protection is disabled by default. In most cases, this feature does not need to be enabled.

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. [Open ERA Web Console](#).

2. Click **Admin** ❌ → **Policies**.

3. Click the gear icon next to the policy you want to modify and select **Edit** from the context menu.

    ❌

Figure 1-1
Click the image to view larger in new window

4. Expand **Settings**, click **Antivirus → Document protection**, and then click the slider bar next to **Integrate into system** to enable it.

Figure 1-2
Click the image to view larger in new window

5. Expand **Threatsense parameters**, select **Strict cleaning** from the **Cleaning** level drop-down menu and then click **Finish**.

Figure 1-3
Click the image to view larger in new window

Enable Document Protection on an individual client workstation

1. Open ESET Endpoint Security or ESET Endpoint Antivirus. [Open my ESET product](#).

2. Press the **F5** key to open Advanced setup.

3. Click **Antivirus → Document protection** and then click the slider bar next to **Integrate into system** to enable it.

Figure 2-1
Click the image to view larger in new window

4. Expand **Threatsense parameters**, select **Strict cleaning** from the **Cleaning level** drop-down menu and then click **OK**.

Figure 2-2
Click the image to view larger in new window

- Tags
- [EEA 6.x](#)
- [EES 6.x](#)
- [ERA 6.x](#)