

# ESET Tech Center

Kennisbank > Legacy > Enable or disable detection of potentially unwanted/unsafe applications in ESET Endpoint Security or ESET Endpoint Antivirus (6.x)

---

## Enable or disable detection of potentially unwanted/unsafe applications in ESET Endpoint Security or ESET Endpoint Antivirus (6.x)

Ondersteuning | ESET Nederland - 2025-03-07 - Reacties (0) - Legacy

<https://support.eset.com/kb3645>

### [Details](#)

### [Solution](#)

---

**If you do not use ESET Remote Administrator to manage your network**

[Perform these steps on individual client workstations.](#)

**ESET Remote Administrator 5 users:** [Click here to view instructions for 5.x products](#)

### In ESET Remote Administrator

#### **Permissions changes in ESET Remote administrator 6.5 and later**

Before proceeding, please note important changes to user access rights and permissions in the latest versions of ESET Remote Administrator.

[View  
Permissions](#)

[s](#)  
[Change](#)  
[s](#)


[View](#)  
[w](#)  
[per](#)  
[mis](#)  
[sion](#)

[s](#)  
Once  
e  
the  
se  
per  
mis  
sion  
s  
are  
in  
plac  
e,  
foll  
ow  
the  
ste  
ps  
bel  
ow.

1. Op  
en

ESE  
T  
Re  
mot  
e  
Ad  
min  
istr  
ato  
r  
We  
b  
Con  
sol  
e  
(ER  
A  
We  
b  
Con  
sol  
e)  
in  
you  
r  
we  
b  
bro  
wse  
r  
and  
log

in.  
[Op](#)  
[en](#)  
[ER](#)  
[A](#)  
[We](#)  
[b](#)  
[Con](#)  
[sol](#)  
[e.](#)

2. Click **A**  
**dm**  
**in**  
  
→ **P**  
**olic**  
**ies**  
and  
select  
your  
policy  
for  
client  
workstations.

3. Click **P**  
**olic**  
**ies**  
→ **E**

dit.



**Figure 1-1**  
**Click the image to view larger in new window**

4. **Expand Settings → Antivirus**

5. **Click**

k  
the  
slid  
er  
bar  
next  
to  
each  
setting  
to  
either  
enable  
or  
disable  
it a  
ccor  
ding  
to  
you  
r  
pre  
fer  
enc  
e:

- **En  
abl  
e  
de  
tec  
tio  
n  
of  
po  
te  
nti**

**all  
y  
un  
wa  
nt  
ed  
ap  
pli  
cat  
ion  
s**

- **En  
abl  
ed  
et  
ect  
ion  
of  
po  
te  
nti  
all  
y  
un  
saf  
e  
ap  
pli  
cat  
ion  
s**

- **En  
abl  
ed  
et  
ect  
ion  
of  
po  
te  
nti**

**all  
y  
su  
spi  
cio  
us  
ap  
pli  
cat  
ion  
s**

6. Click **Finish** when you are finished making changes.



**Figure 1-2  
Click the image to**



**view  
w  
larger  
ger  
in  
ne  
w  
win  
do  
w**

De  
vic  
e  
sh  
ow  
s  
err  
or  
"D  
et  
ec  
tio  
n  
of  
po  
te  
nti  
all  
y  
un

wanted applications is not configured"

To address this issue, make sure that your sel

ected configurations are applied in the appropriate ESE T end pointing product policy. To do so, open the poli

cy,  
exp  
and  
**Se**  
**tti**  
**ng**  
s a  
nd  
clie  
k **A**  
**nti**  
**vir**  
**us.**  
In  
the  
**Sca**  
**nn**  
**er**  
**Op**  
**tio**  
**ns**  
sec  
tion  
,  
veri  
fy  
tha  
t  
the  
circ  
le  
to

the left of the selected setting is blue which indicates that the setting is applied in the policy.

On  
in  
div  
id  
ual  
Cli  
en  
t  
wo  
rks  
tat  
ion  
s

1. Op  
en  
ESE  
T  
End  
poi  
nt  
Sec  
urit  
y or  
ESE  
T  
End  
poi  
nt  
Anti  
viru

s. [O](#)  
[pen](#)  
[my](#)  
[ESE](#)

[I](#)  
[pro](#)  
[duc](#)  
[t.](#)

2. Press  
the  
**F5**  
key  
to  
access  
Advanced  
set  
up.

3. Click **A**  
**nti**  
**vir**  
**us**  
and  
click  
the  
slider

bar  
next  
to  
each  
setting  
to  
either  
enable  
or  
disable  
it  
according  
to  
your  
preference:

**Enable  
detection  
of**



potentially unwanted applications  
Enable detection of potentially unsafe applications  
Enable detection of potentially

**ially  
y  
su  
spi  
cio  
us  
ap  
pli  
cat  
ion  
s**

4. Click **O**  
**K** when you are finished making changes.



**Figure  
2-1**

Tags  
Endpoint