

## Error 0x00220403 reported from licence wizard

Anish | ESET Nederland - 2018-02-12 - [Reacties \(0\)](#) - [ESET Endpoint Encryption](#)

### Problem

When using the licence wizard you receive the error message "*Unknown Error 0x00220403 was reported by DESlock+ Registration Wizard. Error occurred : 0x00220403*".



### Cause

This error code indicates you are attempting to use a DESlock+/ESET internal test licence on a system which is connecting from an external network.

### Solution

You should contact the source of your licence and request a live licence.