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# Error 1603 during push installation in ESET Security Management Center

Anish | ESET Nederland - 2018-09-12 - Reacties (0) - ESET Security Management Center

#### **Issue**

- Exit code 1603
- You receive the message that ESET installation ended prematurely

#### **Solution**

Error 1603 is a <u>Windows error that can be displayed for a number of reasons</u>. In many cases, this issue can be resolved by restarting your computer. Continue reading for additional steps to resolve this error, depending on what it is displayed.

## Error 1603 when installing the ESET Management Agent

- If you are running ESET Live Installer from a shared location, copy the live installer file to the local disk and attempt installation again.
- When you run the ESET Management Agent Live installer, right-click it and select Run as Administrator from the context menu.

## Error 1603 during a push (remote) installation

- Verify that you have completed each step in the <u>ESET Remote Administrator Push Installation</u> <u>Requirements and Checklist.</u>
- 2. Uninstall all other antivirus products prior to installing ESET and remove all files, folders and registry keys left by any previous antivirus products.
  - o Uninstallers for common antivirus software
- 3. Verify that the Base Filtering engine is present and running (Windows 7 and Vista only) on your target client workstation(s).
- 4. Disable the Windows Firewall on the server and client workstation. After installation, you can re-enable the firewall. See the Microsoft Knowledge Base article for instructions to disable the Windows Firewall.
- 5. Verify that the system drive on the target client workstation(s) has enough free disk space for the installation.
- 6. Remotely deploy ESET Management Agent.
- 7. If after following the steps above you are unable to push install due to the same error code, <u>create a preconfigured install file and try to install it locally</u>.

### Error 1603 during a push (remote) uninstallation

Verify that you have included the necessary credentials with your push uninstallation package