## **ESET Tech Center**

Kennisbank > ESET Endpoint Encryption > Error "An error occurred attempting to start disk encryption. An unsupported or invalid partition type was detected." displayed when starting encryption

## Error "An error occurred attempting to start disk encryption. An unsupported or invalid partition type was detected." displayed when starting encryption

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When attempting a Full Disk Encryption (FDE) of your machine using a unmanaged version of DESlock+, you may get the following message;

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If you click 'Yes' you will then be prompted to put a tick in the box next to the partition you wish to full disk encrypt, you will need to save your admin password to either a network or removable media drive. You will need to either type or copy (from your network/removable media drive) then password and then supply your full disk encryption username and password and then click 'Encrypt'.

After clicking 'Encrypt', if you are seeing the following error message,

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Your hard drive has either an invalid partition or more than one partition which is not supported by DESlock+.

At this point, it would be advisable to run our diagnostics tool.

Related Articles:

Where can I find the diagnostic program?