ERROR : Installing SQL Express (851A001A) when installing on a Domain Controller

Anish | ESET Nederland - 2018-01-23 - Reacties (0) - ESET Endpoint Encryption

Problem

When installing the Enterprise Server All-in-one Preinstall, the process fails at the *Installing SQL* stage.

If the preinstall logfile is investigated, it details the following entries:

```
RunInstallerandWait : dwExitCode : 851A001A

ERROR : Installing SQL Express
```

When viewed in the services list the *SQL Server (DESLOCKSQL)* service will not be able to start and will return *error code 945* if it is attempted.

Ignoring the installation error, repeating the installation attempt and continuing with setup attempts result in the Enterprise Server Setup Wizard screen below where the SQL Server details are unknown and not prefilled.

Cause

This error is most likely triggered by installation on a server operating system which is using the Domain Controller role. When the host is configured in this fashion, the Microsoft SQL installer will fail even if it is launched by hand and the process run manually.

The cause of this issue is the default account used to start the SQL service being denied the right to start when the system is configured as a Domain Controller.

If you are experiencing this error and the target system is **not** configured as a

Domain Controller then please submit a support ticket ensuring you attach a copy of your preinstall log file for investigation.

Solution

For security and performance reasons Microsoft **do not recommend** the use of SQL Server on a Domain Controller. Due to this the recommended solution is to install the Enterprise Server on a different host. It should be noted that the Enterprise Server components do not require a server edition operation system for hosting. It is also possible and recommended to host the software within a Virtual Machine environment. You can find more details in the following articles:

> KB105 - DESlock+ Enterprise Server System Requirements
> KB278 - Using the Enterprise Server in a virtual machine environment

Alternatively, with the above warning heeded, if the software must be installed on a system using a Domain Controller then follow the steps below to apply SQL to the system interactively:

Obtain the SQL installer

> If you have not done so already, run the Preinstall again to install the remaining components. Do not exit the Preinstall once it has completed.
> To obtain the SQL install package press **Windows Key+R** on the keyboard to display the run prompt.
> Enter **%temp%** then click **OK**.
>
>
>
> Within the temp folder you should find a folder named **WZSE0.TMP**, browse into this folder and then into the **installers** sub folder.
> Take a copy of the **SQLEXPR_x86_ENU.exe** file from the folder.
>
>

Note: Alternatively to using the temp folder, if you have 7-Zip or similar installed the Preinstall package can be expanded manually or the SQL 2012 Express installer can be obtained directly from Microsoft: https://www.microsoft.com/en-us/download/details.aspx?id=50003

Click **Exit** to close the preinstall interface.

Uninstall the current SQL installation

Open Windows **Control Panel**.
Click the link to **Uninstall a program**.

Select the **Microsoft SQL Server 2012** entry (this assumes that you were not already using SQL Server 2012 for anything else).
Click **Uninstall/Change**.

Click **Remove**.

At the **Setup Support Roles** page Click **OK**.

At the **Select Instance** page the **DESLOCKSQL** instance should be the only one present and auto selected. Click the **Next** button.
At the **Select Features** page set the checkbox next to the **Database Engine Services** and **SQL Server Replication** entries then click the **Next** button.
At the **Removal Rules** page click the **Next** button.
At the **Ready to Remove** page click the **Next** button then wait for the uninstall process to complete.
At the **Complete** page click the **Close** button.

Install a new instance of SQL

Launch **SQLEXPR_x86_ENU.exe**.
Click the link **New SQL Server stand-alone installation or add features to an existing installation**.

At the **Licence Terms** page set the checkbox **I accept the license terms** then click the **Next** button.
At the **Product Updates** page if an Internet connection is present you will be offered to download updates for SQL or if no Internet connection is present a

warning is shown. Click the **Next** button.
At the **Feature Selection** page the **Database Engine Services** and **SQL Server Replication** options should have been automatically selected. Click the **Next** button.
At the **Instance Configuration** page change the **Named instance** name to **DESLOCKSQL**. The Instance ID will have automatically changed to match. Click the **Next** button.
At the **Server Configuration** page select the account name for SQL Server Database Engine and click the drop down **<< Browse... >>**link.

You should specify a non-user account to host the service. The account should have as limited rights as possible. A *Managed Service Account* will function, however on Server 2008 R2 and higher Microsoft recommend a *Virtual Account* is created for the process. Note, although the *Local Service* account does work, it is not supported on Domain Controller installations and should not be used. See the external links at the end of this article for more details.
Once you have entered the appropriate account details click the **Next** button.
On the **Database Engine Configuration** page set the option to use **Mixed Mode** authentication and enter the password to use for the SA account. It is important you keep a record of the login details you select. Click the **Next** button.

On the **Error Reporting** page click the **Next** button.
On the **Complete** page click the **Close** button.
Close the **SQL Installation Center** dialog.

Configure the Enterprise Server

From the start menu launch the **DESlock+ Enterprise Server (Local)** shortcut so that the Enterprise Server Setup Wizard appears in your web browser.
Follow the steps through the wizard. When prompted for the SQL details enter the SQL Server Name as **localhost\DESLOCKSQL** and the **sa** login details you specified when the SQL installation was configured.

Follow the rest of the steps through the wizard to complete setup and login to the Enterprise Server.

Related Articles

KB167 - Can I use my own SQL server with the DESlock+ Enterprise Server?

Related External Articles

https://msdn.microsoft.com/en-us/library/ms143506.aspx#DC_support - Hardware and Software Requirements for Installing SQL Server 2016

https://msdn.microsoft.com/en-gb/library/ms143504.aspx#VA_Desc - Virtual Accounts