

ESET Tech Center

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"Error loading data" message in the ESET Remote Administrator Web Console (6.x)

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Issue

After update of **Linux ODBC Connector** (*mysql-connector-odbc*) package to version 5.6.40-2.e17 and restart of MySQL service, the ERA Web Console is displaying an error message: **Error loading data**.

Figure 1-1

If you were not logged in during the upgrade, Web Console would not connect to ERA Server and report the error: **Not connected**