

# ESET Tech Center

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## Error "This copy of windows is not installed on the Primary Boot drive" displayed when starting Full Disk Encryption

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If the error message above is displayed when starting Full Disk Encryption it is likely that you are running Windows 8 with UEFI and Secure Boot.

DESlock+ supports Full Disk Encryption of Windows 8 machines configured with UEFI and Secure Boot, starting with Version 4.7.4. Please check the version of DESlock+ you have installed and upgrade if necessary.

Please see the [DESlock+ Client Download Page](#) to obtain the latest version.

If the problem persists, please contact DESlock+ support by creating a [Support Ticket](#)

Related Articles:

[How do I find which version of DESlock+ is installed?](#)

[How can I tell if my computer is using UEFI and Secure Boot?](#)

[Windows 8 compatibility](#)

Keywords: UEFI, EFI, GPT, FDE, SecureBoot, 8.0, 8.1