

ESET Tech Center

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ESET Business Bundles and Packs—FAQ

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Solution

1. What are ESET business bundles and packs?

ESET business bundles and packs include multiple ESET products for use under a single license. This unique licensing system allows you to protect all of your computers, laptops and smartphones using ESET solutions without purchasing individual licenses for each operating system. For more detailed information, please see the following product pages:

- [Endpoint Protection Standard](#)
- [Endpoint Protection Advanced](#)
- [Secure Business](#)
- [Secure Enterprise](#)

2. Which ESET products do the different ESET business bundles and packs include?

Each ESET business bundles and packs includes a different set of ESET products to accommodate the specific needs of your enterprise: **Endpoint Protection Standard**

Product Family / Product	Endpoint Protection Standard	Endpoint Protection Advanced	Secure Business	Secure Enterprise
A ESET REMOTE ADMINISTRATOR ESET Remote Administrator	✓	✓	✓	✓
A ESET ENDPOINT SECURITY ESET Endpoint Security ESET Endpoint Security for Mac OS X	—	✓	✓	✓
A ESET ENDPOINT ANTIVIRUS ESET Endpoint Antivirus ESET NOD32 Antivirus Business Edition for Linux ESET Virtualization Security	✓	✓	✓	✓
B ESET MOBILE SECURITY ESET Endpoint Security for Android ESET Mobile Security Business Edition	✓	✓	✓	✓
C ESET FILE SECURITY ESET File Security for Microsoft Windows Server Core ESET File Security for Linux / BSD ESET File Security for Microsoft Windows Server	✓	✓	✓	✓
B ESET MAIL SECURITY ESET Mail Security for IBM Lotus Domino ESET Mail Security for Linux / BSD ESET Security for Kerio <small>(formerly ESET NOD32 Antivirus for Kerio)</small>	—	—	✓	✓
C ESET GATEWAY SECURITY ESET Gateway Security for Microsoft Forefront Threat Management Gateway ESET Security for Linux / BSD ESET Security for Kerio <small>(formerly ESET NOD32 Antivirus for Kerio)</small>	—	—	—	✓

An ESET Business Security Solution may include products from up to three ESET product families.

Product families are divided into three groups, marked by a letter and distinctive coloring (see the [table](#) above):

- A** - ESET Endpoint Products
- B** - ESET Mail Products
- C** - ESET Gateway Products

3. **How do I activate and install my ESET business bundle or pack?**

Each product family included in your ESET business bundle or pack has its own credentials (a License Key, Username and Password) and license file(s), which you will receive in an email after you complete your purchase. For detailed instructions on how to install products from your ESET business bundle or pack, please see the product pages listed in [question 1](#).

4. **What do I do with my ESET business bundle/pack license (.lic) files?**

Depending on which bundle or pack you purchased, you received an email from ESET with one or more license (.lic) files attached. These license files are for use with version 5.x and earlier (version 6.x ESET business products do not use license files). To import these files into their respective products, refer to the following Knowledgebase article:

- [What do I do with my ESET product license files?](#)

5. **When does my license expire?**

You can verify the expiration date of your ESET business bundle/pack license from ESET Remote Administrator. For assistance, see the following Knowledgebase articles:

- [Licensing FAQ \(Business Users\)](#)
- [When does my ESET Remote Administrator license expire?](#)

6. **Are ESET business bundles and packs available online as well as in stores?**

ESET business bundles and packs are available for purchase online. To purchase an ESET business bundle or pack, please visit your local ESET distributor's website. [Click here for a comprehensive list of ESET distributors by region.](#)

7. **After installing my first ESET business bundle or pack product, how soon can I activate and install the remainder of the products?**

Your ESET business bundle/pack license is activated at the moment of purchase, so we highly recommend installing all remaining products included in your license as soon as possible.

8. **I purchased a bundle or pack that includes ESET Mail Security. How many**

mailboxes are included with my license?

The number of mailboxes included with your license is based on the seat count of your license. Every seat in your license includes 1.2 mailboxes. For example, if you purchase a 10 seat license, you will receive 12 mailboxes.