ESET Endpoint Security and ESET Endpoint Antivirus 6 FAQ

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https://support.eset.com/kb3612

ESET endpoint products Frequently Asked Questions

1. **What is ESET Endpoint Security / ESET Endpoint Antivirus?**

   ESET Endpoint products version 6 was released in North America December 11th 2014, and globally February 25th, 2015. ESET endpoint products are the next generation of ESET's small business and enterprise solutions.

2. **What's new in ESET Endpoint Security / ESET Endpoint Antivirus?**
   For more information about the the new and improved features of the latest version (and compared to version 5), visit the following ESET Knowledgebase article:

   - What's new in ESET Endpoint Security / ESET Endpoint Antivirus 6?

3. **Can I use version 6 ESET Endpoint Security / ESET Endpoint Antivirus with ESET Remote Administrator version 5?**

   The only way how to manage ESET Endpoint Security / ESET Endpoint Antivirus 6 is by using ESET Remote Administrator 6. You can't manage ESET Endpoint Security / ESET Endpoint Antivirus 6 with ESET Remote Administrator 5.

4. **Do I have to pay to upgrade to ESET Endpoint Antivirus or ESET Endpoint Security from previous ESET business products?**

   No, ESET customers with a valid license for previous business

edition products can upgrade to ESET Endpoint Security / ESET Endpoint Antivirus for free.

5. **Should I upgrade to version 6 ESET endpoint products?**

   To ensure full functionality and integration during upgrade, review the recommendations in the following article to determine if you should upgrade your network to version 6 endpoint or server products.

   - Should I upgrade to ERA 6?

6. **What are the system requirements for ESET endpoint products?**

   Processors Supported: Intel or AMD x86-x64

   - **ESET Endpoint Security**
     Microsoft Windows 10
     Microsoft Windows 8.1, 8
     Microsoft Windows 7 / Vista / XP SP3 32-bit / XP SP2 64-bit

   - **ESET Endpoint Antivirus**
     Microsoft Windows 10
     Microsoft Windows 8.1, 8
     Microsoft Windows 7 / Vista / XP SP3 32-bit / XP SP2 64-bit

7. **Can I use ESET Smart Security or ESET NOD32 Antivirus with ESET Remote Administrator?**

   No. ESET Smart Security and ESET NOD32 Antivirus are for home users and cannot be managed with ESET Remote Administrator, are not suitable for use with ESET server products and cannot be installed on Windows Server operating systems.

8. **Can I install ESET endpoint products on a server?**

   ESET File Security for Microsoft Windows Server (EFSW) is designed specifically to replace ESET endpoint products for use on servers (domain controller). Existing business users can migrate to ESET File Security for Microsoft Windows Server by contacting their local ESET office, partner or reseller.

EFSW includes new features specific for server use. A key advantage is that recommended settings for installation to a server are built into EFSW (Automatic Exclusions), so there is no need to set the "best practices" exclusions onto a server operating system or desktop computer used in a server role. For more information, visit the following Knowledgebase article:

- Why should I upgrade to ESET File Security for Microsoft Windows Server?

9. **Can I continue to use previous versions of ESET business edition products, or am I required to upgrade?**

   Yes, ESET customers can continue to use previous versions of ESET business products and are not required to upgrade until ESET discontinues support for these products via an End-of-Life (EOL) announcement.

   However, because ESET Remote Administrator 6 uses an entirely new architecture, it is important that existing ERA users verify that their network is ready to upgrade, and that the upgrade process will not result in any loss of functionality.

10. **What are the differences between ESET Endpoint Antivirus and ESET Endpoint Security?**



Figure 1-1

Related articles:

Deploy or upgrade ESET endpoint products using ESET Remote Administrator (6.x)

- Tags
- Endpoint