ESET Security for Microsoft SharePoint Server FAQ (6.x)

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https://support.eset.com/kb6197

Issue

Frequently asked questions (FAQ) for ESET Security for Microsoft SharePoint Server 6

Solution

What's new in ESHP 6? | System Requirements | Licensing | Download, install and activate | Support Resources and Known Issues

1. **What is ESET Security for Microsoft SharePoint Server (ESHP) 6?**
   ESET Security for Microsoft SharePoint Server (ESHP) 6 protects Microsoft SharePoint environments from malicious threats and unauthorized users.
2. **What's new in ESET Security for Microsoft SharePoint Server 6?**
   For a detailed list of new and improved features in version 6, see What's new in ESET Security for Microsoft SharePoint Server 6?
3. **Which versions of Microsoft SharePoint Server are supported by Microsoft SharePoint Server 6?**
   - Microsoft SharePoint Server 2016, 2013, 2010 and Microsoft Office SharePoint Server 2007

   Microsoft Windows Server 2003 (x86) SP1, SP2 / 2003 R2 (x86) SP1, SP2 / 2008 (x64) SP2 / 2008 R2 (x64) SP1 / 2012 / 2012 R2 / 2012 Essentials / 2012 R2 Essentials / 2016

Microsoft Small Business Server 2003 (x86) / 2003 R2 (x86) / 2008 (x64) / 2011 (x64)

Microsoft SharePoint Server, 2016 (64-bit), 2013 (64-bit), 2010 (64-bit), 2007 (32-bit and 64 bit)

Microsoft SharePoint Foundation 2010 (64-bit)
SharePoint Services 3.0

Activation method: License Key
Remote management by: ESET Remote Administrator 6 (recommended)

4. **How do I download ESET Security for SharePoint?**
   ESET Security for SharePoint can be downloaded from the following Knowledgebase article:

   How do I download, install and manage ESET Security for Microsoft SharePoint Server? (6.x)

5. **How does licensing work with ESET Security for SharePoint?**
   ESHP is licensed two different ways depending on how you (the user) license and use Microsoft SharePoint Server. See the following Knowledgebase article for more information:

   Licensing FAQ (Business Users)

6. **Can ESET Security for SharePoint Server be managed using ESET Remote Administrator?**
   Yes. ESHP can be managed by ESET Remote Administrator version 6.4 and later.

7. **Where is Microsoft SharePoint Server installed on a typical SharePoint farm?**
   If a company's SharePoint farm consists of more than one server, ESHP should be installed on all web servers that run the Microsoft IIS component.

8. **What is the On-access filter and how does this differ from Real-time file system protection?**
   Only items that are handled by the SharePoint VSAPI will be scanned by the On-access filter, whereas Real-time file system protection scans for malicious code at the moment any file is opened, created or run on your computer.

Support Resources and Known Issues

Known Issues - ESET Security for Microsoft SharePoint Server (6.x)

Upgrade ESET Security for Microsoft SharePoint Server to the latest version

- Tags
- ESHP
- Sharepoint