

ESET Tech Center

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ESET Security for Microsoft SharePoint Server FAQ (6.x)

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<https://support.eset.com/kb6197>

Issue

Frequently asked questions (FAQ) for ESET Security for Microsoft SharePoint Server 6

Solution

[What's new in ESHP 6?](#) | [System Requirements](#) | [Licensing](#) | [Download, install and activate](#) | [Support Resources and Known Issues](#)

1. **What is ESET Security for Microsoft SharePoint Server (ESHP) 6?**

ESET Security for Microsoft SharePoint Server (ESHP) 6 protects Microsoft SharePoint environments from malicious threats and unauthorized users.

2. **What's new in ESET Security for Microsoft SharePoint Server 6?**

For a detailed list of new and improved features in version 6, see [What's new in ESET Security for Microsoft SharePoint Server 6?](#)

3. **Which versions of Microsoft SharePoint Server are supported by Microsoft SharePoint Server 6?**

- Microsoft SharePoint Server 2016, 2013, 2010 and Microsoft Office SharePoint Server 2007

Microsoft Windows Server 2003 (x86) SP1, SP2 / 2003 R2 (x86) SP1, SP2 / 2008 (x64) SP2 / 2008 R2 (x64) SP1 / 2012 / 2012 R2 / 2012 Essentials / 2012 R2 Essentials / 2016

Microsoft Small Business Server 2003 (x86) / 2003 R2 (x86) / 2008 (x64) / 2011 (x64)

Microsoft SharePoint Server, 2016 (64-bit), 2013 (64-bit), 2010 (64-bit), 2007 (32-bit and 64 bit)

Microsoft SharePoint Foundation 2010 (64-bit)
SharePoint Services 3.0

Activation method: License Key

Remote management by: ESET Remote Administrator 6 (recommended)

4. **How do I download ESET Security for SharePoint?**

ESET Security for SharePoint can be downloaded from the following Knowledgebase article:

[How do I download, install and manage ESET Security for Microsoft SharePoint Server? \(6.x\)](#)

5. **How does licensing work with ESET Security for SharePoint?**

ESHP is licensed two different ways depending on how you (the user) license and use Microsoft SharePoint Server. See the following Knowledgebase article for more information:

[Licensing FAQ \(Business Users\)](#)

6. **Can ESET Security for SharePoint Server be managed using ESET Remote Administrator?**

Yes. ESHP can be managed by ESET Remote Administrator version 6.4 and later.

7. **Where is Microsoft SharePoint Server installed on a typical SharePoint farm?**

If a company's SharePoint farm consists of more than one server, ESHP should be installed on all web servers that run the Microsoft IIS component.

8. **What is the On-access filter and how does this differ from Real-time file system protection?**

Only items that are handled by the SharePoint VSAPI will be scanned by the On-access filter, whereas Real-time file system protection scans for malicious code at the moment any file is opened, created or run on your computer.

Support Resources and Known Issues

[Known Issues - ESET Security for Microsoft SharePoint Server \(6.x\)](#)

[Upgrade ESET Security for Microsoft SharePoint Server to the latest version](#)

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