ESET Server Security for Microsoft Windows Server FAQ (8.x)

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Issue

- Frequently asked questions (FAQ) for ESET Server Security for Microsoft Windows Server (ESSW) 8.x
- What's new in ESSW 8.x

EFSW has been renamed in version 8.x to ESET Server Security for Microsoft Windows Server (ESSW)
ESSW version 8.x is available. We highly recommend that you upgrade to the latest version.

Solution

1. **What is ESET Server Security for Microsoft Windows Server?**
   ESSW is an integrated solution specially designed for the Microsoft Windows Server environment. ESET Server Security for Windows delivers effective and robust protection against various types of malware and provides two types of protection: Antivirus and Antispyware.
   1. Antivirus and Antispyware protection is one of the basic functions of ESET Server Security for Windows. These protection guards against malicious system attacks by controlling files, email and internet communications. If a threat is detected, the Antivirus module can eliminate it by blocking and then cleaning, deleting or moving it to Quarantine.
2. **What's new in ESET Server Security 8.x?**
   ESET Server Security is focused on stability and performance. It addresses common issues reported in the past with endpoint products used on servers and includes new features that ensure easier installation on servers.

   New features in version 8.x:
   - True 64-bit product core
   - OneDrive Scan
   - ESET Dynamic Threat Defense (EDTD)
   - ESET Enterprise Inspector support
   - ESET RMM
   - Machine Learning protection
   - Audit Logs
   - micro Program Component Updates

   Improved features in version 8.x:
   - eShell (ESET Shell): eShell 2.0 is a command line interface that offers advanced users and administrators more comprehensive options to manage ESET products.
   - ESET PROTECT: Better integration with ESET PROTECT including the ability to schedule an On-demand scan. For more information, visit our ESET PROTECT online help.
   - Hyper-V scan: Is a new technology that allows for scanning of Virtual Machine (VM) disks on Microsoft Hyper-V Server exlink without the need of any "Agent" on the particular VM.
3. **Which versions of Microsoft Windows Server are supported by ESET Server Security for Microsoft Windows Server?**
   - ESSW supports most editions of Microsoft Windows Server 2008 SP2, 2012, 2016 and 2019 in standalone and clustered environments. In larger networks, you can use ESET PROTECT or ESET Security Management Center to remotely manage ESET Server Security.

     For a full list of supported Windows Server operating systems as well as Storage, Small Business and MultiPoint servers, visit the following Knowledgebase article:
     Click to view ESET Server Security System Requirements
4. **How do I download ESET Server Security?**

ESET Server Security can be downloaded from the ESET download page or from the following Knowledgebase article:

Download, install, and activate ESET Server Security for Microsoft Windows Server

5. **What is the difference between ESET Server Security for Microsoft Windows Server and ESET Server Security for Microsoft Windows Server Core?**
   ESET Server Security for Microsoft Windows Server Core is a performance-optimized version of ESET Server Security for Microsoft Windows Server (ESSW). Unlike ESSW, ESET Server Security for Microsoft Windows Server Core (EFSC) does not include the graphical user interface.

6. **Can I edit the default automatic exclusions?**
   No, automatic exclusions are hard-coded and were created according to Microsoft's recommendations for particular Windows server products.

7. **Which version of ESET Server Security for Microsoft Windows Server should I use?**
   You should use the appropriate version for your network to ensure proper functionality.

   ESET PROTECT 8.x: Use ESSW 8.x
   ESET Security Management Center 7.0 and later: Use EFSW 7.x
   ESET Remote Administrator 6.x and later: Use EFSW 6.x or 7.x

   Configure your download for the correct version number and system architecture from the following ESET download page:

   Download ESET Server Security for Microsoft Windows Server
8. **Is it free to upgrade to ESET Server security 8.x?**
   Yes. If you have an active license for ESET Server security, you can upgrade to the latest version for free. If you are using an earlier version of ESET Server security, contact your local reseller, distributor or ESET office for more information.
   [KB7293] Migrate from ESET Server security for Microsoft Windows Server 6 to version 7
9. **Can multiple scanning engines be used?**
   Yes, multiple scanning engines can be run simultaneously on a server with ESSW installed.

Changelog and Known Issues 8.x

- NEW: Product renaming from ESET File Security for Microsoft Windows Server to ESET Server Security for Microsoft Windows Server
- NEW: MicroPCU technology with central EULA updates handling
- NEW: Automatic product updates at hotfix level to distribute security and stability patches without administrator interaction
- NEW: Extending capabilities of on-demand scan to inspect OS repositories like WMI or system registry in full depth
- NEW: Local Audit-log
- FIXED: Various bugfixes.