

# ESET Tech Center

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## Getting started with ESET Remote Administrator (ERA) - Windows

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<https://support.eset.com/kb5982>



### System Requirements and Installation

#### Prerequisites



Complete each prerequisite before proceeding to step 2.

Have the License Key included in the new purchase email you received from ESET ready. [I lost my License Key.](#)

Verify your server and workstation operating systems are [ESET compatible](#).

[Uninstall any previously installed antivirus software.](#)

[Identify your system architecture type](#) (32-bit or 64-bit).

On your intended ESET Remote Administrator (ERA) Server machine:

Verify that all [required ports are open and available](#).

[Install Java Runtime Environment](#) (version 7 or later) and ensure Java is updating correctly.

[Install Microsoft .NET Framework 3.5](#). Follow the installation process outlined in the following Microsoft Knowledgebase article: [Enable .NET Framework 3.5 by using the Add Roles and Features Wizard](#)

Determine if you have a database configured for use with ERA Server. Note Microsoft Access is *not* supported by ERA Server. Microsoft SQL Server Express is included with the installer. We also recommend Microsoft SQL Server or MySQL version 5.5 or later.



### Install ESET Remote Administrator (ERA)

## Server



[Install ESET Remote Administrator Server](#). When ERA Server is installed, continue to Step 3 below.



## Add Client Computers



[Add client computers to the ESET Remote Administrator](#). Once you have successfully added all client computers, continue to Step 4 below.



## Deploy the ERA Agent



**Small-to-medium businesses:** Follow our deployment instructions for client operating system(s) in your network:

[Windows](#)

[Linux](#)

[OS X](#)

**Enterprise Deployment:** Many large networks use GPO or SCCM, [see our instructions](#) to deploy ERA Agent to your network using one of these methods.

Once you have successfully deployed the ERA Agent to all endpoints, continue to Step 5 below.



## Install ESET Solutions on Client Computers



[Deploy ESET endpoint products to your client computers](#). Once you have successfully installed ESET solutions on all client computers, continue to Step 6 below.



## Post Installation Tasks



Congratulations! You are now ready to manage your network using ESET Remote Administrator (ERA). The following articles will assist you in the completion of post installation tasks:

After installing ESET solutions on clients, you can create [static](#) or [dynamic](#) groups to organize your endpoints and begin [enforcing policies](#).

[Create, assign or schedule a new server task](#). For example, refer to the following Knowledgebase article: [Configure automated email or file reports in ESET Remote Administrator Web Console \(6.x\)](#).

[Create or manage your notifications](#).

[Organize your licenses](#).

[Manage client computers using client tasks](#). For example, refer to the following Knowledgebase article: [Virus Signature Database Update](#).

Tags

ERA 6.x