

# ESET Tech Center

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## How can I scan and remove Potentially Unwanted Applications (PUAs) using ESET Endpoint Security or ESET Endpoint Antivirus?

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<https://support.eset.com/kb5871>

### Issue

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Create a policy for client computers to scan with strict cleaning enabled


Configure client computers to automatically remove Potentially Unwanted Applications (PUAs)

### Solution

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If you do not use ESET Remote Administrator to manage your network

[Perform these steps on individual client workstations.](#)

 **Are you a home user?** [Click here for instructions to remove PUAs in ESET home products.](#)

### Edit policy settings for clients in ESET Remote Administrator

1. Open ESET Remote Administrator Web Console (ERA Web Console) in your web browser and log in. [Open ERA Web Console.](#)

2. Click **Admin**  → **Policies**, select the policy for the clients on which you want to remove PUAs and then click **Edit**.



**Figure 1-1**

**Click the image to view larger in new window**

3. Expand **Settings**, click **Antivirus**, expand **Basic** and then click the slider bar next to **Enable detection of potentially unwanted applications**, **Enable detection of potentially unsafe applications** and **Enable detection of suspicious applications** to select which of these application types you want to remove.



**Figure 1-2**

**Click the image to view larger in new window**

4. Click **Antivirus** → **On-demand computer scan**, expand **Basic** and then select **In-depth scan** from the **Selected profile** drop-down menu.



**Figure 1-3**

**Click the image to view larger in new window**

5. Expand **ThreatSense Parameters** and select **Strict cleaning** from the **Cleaning level** drop-down menu.
6. Click **Finish**. Your client computers will receive the policy updates the next time they check in to ESET Remote Administrator.



**Figure 1-4**

Click the image to view larger in new window

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## Edit scan profile settings on individual client workstations

1. Open ESET Endpoint Security or Endpoint Antivirus. [Open my ESET product](#).
2. Press the **F5** key to access Advanced setup.
3. Click **Antivirus** and expand **Basic**. Click the slider bar next to the application types you want to remove: **Enable detection of potentially unwanted applications**, **Enable detection of potentially unsafe applications** and **Enable detection of suspicious applications**.



**Figure 2-1**

4. Click **On-demand computer scan**, expand **Basic** and select **In-depth scan** from the **Selected profile** drop-down menu.



**Figure 2-2**

5. Expand **ThreatSense Parameters**, select **Strict cleaning** from the **Cleaning level** drop-down menu and then click **OK**.



**Figure 2-3**

Tags

EEA 6.x

EES 6.x

ERA 6.x

PUA