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How do create or edit firewall rules for client workstations in ESET Remote Administrator? (5.x)

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https://support.eset.com/kb3426

Issue

Create, edit, or delete a firewall rule for client workstations running ESET Endpoint Security using Policy Manager
Create, edit, or delete firewall rules on individual client workstations

Solution

A new version has been released

Version 6 of ESET Remote Administrator (ERA) and ESET business products were released in North America December 11th, 2014, and globally February 25th, 2015. This article applies to version 5.x and earlier ESET business products. For information about what's new in the latest version and how to upgrade, see the following article:

What's new in ESET version 6 business products?

If you do not use ESET Remote Administrator to manage your network

Perform these steps on individual client workstations.⊠

1. Open the ESET Remote Administrator Console (ERAC) by

clicking **Start → All Programs → ESET → ESET Remote Administrator Console → ESET Remote Administrator Console**, or by double-clicking the ERAC icon on your desktop.

2. Click **Tools → Policy Manager**.

3. Select the policy that you want to modify and click **Edit Policy**.

Figure 1-1
Click the image to view larger in new window

4. Expand **Windows desktop v5 → Personal firewall → Settings → Rule setup** and click **Edit**.

Figure 1-2
Click the image to view larger in new window

5. Click **New**.

> ## Editing and deleting rules
>
> **To edit a rule**: Select the rule you want to modify and click **Edit**.
> **To delete a rule**: Select the rule you want to remove and click **Delete (Del)**.

Figure 1-3

6. Configure the following parameters in the **General** tab based on the type of firewall rule that you are creating:

- Type a name for your rule into the **Name** field.

- Select **Both**, **In** or **Out** from the **Direction** drop-down menu.

- Select **Allow**, **Deny** or **Ask** from the **Action** drop-down menu.

- The **Protocol** and **Profile** settings are not mandatory, but can be used to more precisely target a rule.

- Select the check box next to **Log** and/or **Notify user**, to have ESET Remote Administrator automatically perform these actions when the rule is triggered.

Figure 1-4

7. Set the following parameters in the **Local** tab:

- Click **Add port** or **Add port range** to target communications on a specific local port with your rule.

- To target a specific application with your rule, click **browse** under **Application**, navigate to the .exe file for the target application and then click **Open**.

Figure 1-5

8. Set the following parameters in the **Remote** tab:

- Click **Add port** or **Add port range** to target communications on a specific remote port with your rule.

- Click **Add IPv4 address** or **Add IPv6** address to target communications from a specific IP address with your rule.

- Click **Add zone** to apply your rule to communications to a specific zone (you can create zones based on network settings in the **Zones** section of the **Zone and rule setup** dialog).

Figure 1-6

9. When you are finished making changes to rule parameters, click **OK**. Your new rule will appear in the **Zone and rule setup** window. Click **OK** again to close the **Zone and rule setup** window. Client workstations will receive your new rule the next time that they check in to ESET Remote Administrator.

Figure 1-7
Click the image to view larger in new window

Create or edit firewall rules on individual client workstations

1. Open ESET Endpoint Security. [How do I open my ESET product?](#)

2. Press the **F5** key to open the Advanced setup window.

3. Expand **Network**, click **Personal firewall** and then select **Automatic mode with exceptions (user-defined rules)** from the **Filtering mode** drop-down menu.

Figure 2-1
Click the image to view larger in new window

4. Expand **Personal firewall**, click **Rules and Zones**, and then click **Setup** in the **Zone and rule editor**.

Figure 2-2
Click the image to view larger in new window

5. In the **Rules** tab, click **New** to add a new rule.

> ### Editing and deleting rules
> To edit an existing rule: Select the rule you want to modify and click **Edit**.
> To delete an existing rule: Select the rule you want to remove and click **Delete**.

Figure 2-3
Click the image to view larger in new window

6. Enter a name for your rule and select **Allow** or **Deny** from the **Action** drop-down menu.

Figure 2-4

7. Click the **Local** tab and click **Browse**. Navigate to the location of the application you want to create the rule for, select it and then click **Open**.

8. Make sure you see **For every** next to **Remote side** and **Local side**, and then click **OK** to create the new rule.

Figure 2-5

9. Click **OK** to close the **Zone and rule setup** window, then **OK** again to exit the Advanced setup window.

- Tags
- ERA 5.x