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How do I change my 'admin' users password? (managed)

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This article applies to workstations managed by an Enterprise Server. If you are using a standalone system please see this article: [KB279 - How do I change my 'admin' users password? \(standalone\)](#)

How to change a workstations Admin password

If you wish to update the FDE password of the admin user account on a machine please follow the steps below. Please note this change needs to be done on a workstation by workstation basis and cannot be performed in bulk.

- Login to the Enterprise Server.
- Select the Workstations branch of the tree.
- Select the Workstation in the list of workstations.
- Click the **Details** button.
- Select the **FDE Logins** tab.
- Select the Admin FDE user account you wish to modify the password of.
- Click the **Change** button.



- Enter the new password details.
- Click the **Post Change** button.



- The login **Status** will change to **Change pending**.



- The new password will take affect automatically over time when the client machine checks with the DESlock+ cloud on the Internet.
- In order to speed up the process you can force a check using the steps detailed here: [KB195 - 'How do I manually synchronise the Enterprise Server and DESlock+ client?](#)
- The status of the login will return to **OK** once it has reached the machine and been applied.